



Thameside Complex Review

July 2015

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Chair's Introduction

As councillors we value the artistic and cultural impact the Thameside Complex has on both Grays and Thurrock as a whole. It was with eagerness we embarked on this review as every member of the Panel felt it important to understand and progress the issues involved with the Complex. The Corporate Overview and Scrutiny Committee, who originally established the Panel, thought it extremely important that all political parties had a voice on the Panel as the Thameside Complex is for all and everyone. The original chair of the Panel, Councillor Charles Curtis, lost his seat in the 2015 local elections so I stepped up to the position from mid-May 2015 onwards to finalise our recommendations.

During the review it struck me how many residents were concerned that the Council was seeking to do away with either the building or the services at the Complex. I hope that this report goes some way to reassure residents that the Council is committed to the Arts and culture and will seek to improve it where it can.

We have taken a different approach to this review by listing some conclusion statements before moving on to our recommendations. We hope that by making these conclusions we give the Council some guiding principles to base their future decisions around. For example, keeping cultural provision in Grays and identifying greater aspiration for our theatre provision.

Throughout our review many officers, specialist companies and residents took the time to speak to us and for that I would like to thank them. I would also like to thank especially Matthew Essex and Stephen Taylor of the Regeneration Team for being so attentive to our questions and ensuring the review was well informed. Finally I would like to express my thanks to my fellow councillors who sat on the Panel for their insightful and frank views on the issues at hand. Through the debate and discussion they thought only of improving services for Thurrock and for that I am thankful to them.

Councillor Graham Snell



Introduction

The future of the Thameside Complex has been a longstanding, recurring topic of discussion which has been thrown into sharp focus in recent years as cuts in public sector spending have given rise to linked debates over the costs of running and maintaining the building, its use, the quality of the services being provided from within it and its ultimate fitness for purpose in a much changed cultural landscape. These debates routinely provoke passionate responses from various parties, driven by concerns that the Council is seeking to unilaterally close the building and cease providing the services currently hosted therein – particularly the Thameside Theatre.



In August 2014 Cabinet received a report entitled ‘Thameside Complex – Securing theatre provision for Thurrock’. The report set out some of the context surrounding the Thameside and sought approval, duly given, to undertake an options appraisal with a view to securing the long-term future for a theatre within the Borough.

The complex is important to many local people both for the services it contains and for what it represents; placing Grays at the heart of culture, heritage and the Arts in Thurrock and as the administrative and civic centre of the Borough. As was apparent from discussion amongst Cabinet Members during the meeting even the proposal to carry out an options appraisal has raised concern.

In January 2015, the Corporate Overview and Scrutiny Committee received a report on the Thameside Complex. It was decided at this meeting that a cross party task and finish group could usefully support the detailed consideration of the options for the future of the services and the complex. Members of the committee felt the complex and its services were vitally important to Thurrock and needed proper consideration.

Following this meeting of the Corporate Overview and Scrutiny Committee, Members were requested from all four political groups represented at the Council to form a Thameside Complex Review Panel.

Purpose and Aims of the Thameside Complex Review Panel

- Building upon the work completed to date, understand the current challenges and benefits of the Thameside Complex and providing services from it.
- Support the consideration of the future options for the services as outlined in the Cabinet report of February 2015, using witness sessions, consultation and other research to provide a balanced view of each.
- Provide a thorough and balanced report to Cabinet outlining the Group's consideration of each option.

Membership

Because the Group undertook its work over the local and general elections in May 2015, two of our group lost their seats following the election.

The Current Membership

Councillor Graham Snell (UKIP) – *Chair of the Group from May 2015*

Councillor Robert Gledhill (Conservative)

Councillor Yash Gupta MBE (Labour) – *Member of the Group from May 2015*

Past Membership

Councillor Charlie Curtis (Labour) – *Chair of the Group until 7 May 2015*

Councillor John Purkiss (Independent) – *Member of the Group until 7 May 2015*

Timeline of Review

3 March 2015	First meeting of the Panel to plan the review
12 March 2015	Panel visit Thameside Complex to meet services and gain an understanding of the building and its services
Late March to early May 2015	Consultation launched to gain views from the public on the Thameside Complex
19 May 2015	Witness day to meet with voluntary sector tenants, service managers and theatre specialists.
2 July 2015	Panel convenes to finalise Report.

What is the Thameside Complex?

The Thameside Complex is a building on the Orsett Road, in Grays, which houses:

- Grays Library
- Thurrock Museum and Archives
- Thameside Theatre and Box Office
- The Registry Office (for birth, deaths and marriages) and the Hawthorne Suite (for wedding ceremonies)
- Expressions Cafe
- Office space that is currently occupied by voluntary organisations (Thurrock Lifestyle Solutions, Trans-vol, CSV, TRUST and the Talking Newspaper)
- Office space used by the Council for library services
- Office space that is currently empty and unused

The Complex had been planned from 1967 and was finally opened to the public in January 1972. The building was specifically designed to contain the new library, the local history museum and the Thameside Theatre in one building.



View of Thameside Complex from Orsett Road, Grays

What Residents think of the Thameside Complex and its Services

134 people responded to our consultation and it gave us a thought provoking insight into how the Thameside Complex was viewed by the community.

The library was the most used service in the Complex according to our consultation with the theatre coming second. These services accounted for 58% of visits mentioned in the survey.

15% of respondents identified the Expressions Cafe as a reason for visiting, whereas 13% listed the museum and 10% of the respondents listed the registry office, baby activity groups and visiting voluntary organisations as the reasons for using the Complex.

The majority of people who responded to our survey felt passionately in favour of the look and feel of the Complex, as well as the services it provided. It is seen by many as a haven of learning and culture. There also seemed to be a concern among those who responded that the Complex and services were being considered for removal to make way for housing or another development.

The concern for the future of the staff who worked for the services was also a prevalent feature of many responses.

There was a clear division among users of the Complex between those who expressed views to keep the Complex and the services exactly as they were and those who felt that there was more the Complex and services could achieve through innovation.

We were interested in this outcome as we felt that many visitors did not know about the potential for improving or modernising services and many responses expressed a fear that the Panel was investigating options to demolish the Complex and remove services entirely to make way for housing rather than potentially improving and modernising them. The Panel agreed that this report would outline all options and be transparent in its aims.

Is the Thameside Complex an attractive building?

One of our key interests was whether people thought the Thameside building was iconic. In other words, did people find the Thameside Complex attractive to look at?

80% of respondents thought the building benefitted the look of Grays town centre. On deeper analysis of the written responses we felt that some of these responses were informed by a fear that the Complex was to be demolished and the services removed. Likewise, a number of responses said the building was ugly or in need of renovation in later answers.

It was clear that most people cherished the Complex for what it represented in Thurrock. It seemed important that there be an iconic focus for the Arts in Grays/Thurrock.

We visited the Thameside Complex to see firsthand some of the issues raised in the survey and we found the Complex fairly unattractive and dated on the outside. We were able to see some of the original prototype architectural models for the building in the museum archives and noted that some of the earlier prototypes looked more attractive, for example using glass frontages and not the largely concrete facings we see today.

Although we cannot change the past and the decisions of our predecessors we felt as a panel that a more modern and inspirational building could enhance the attractiveness of both the Complex and the services to the people of Thurrock.

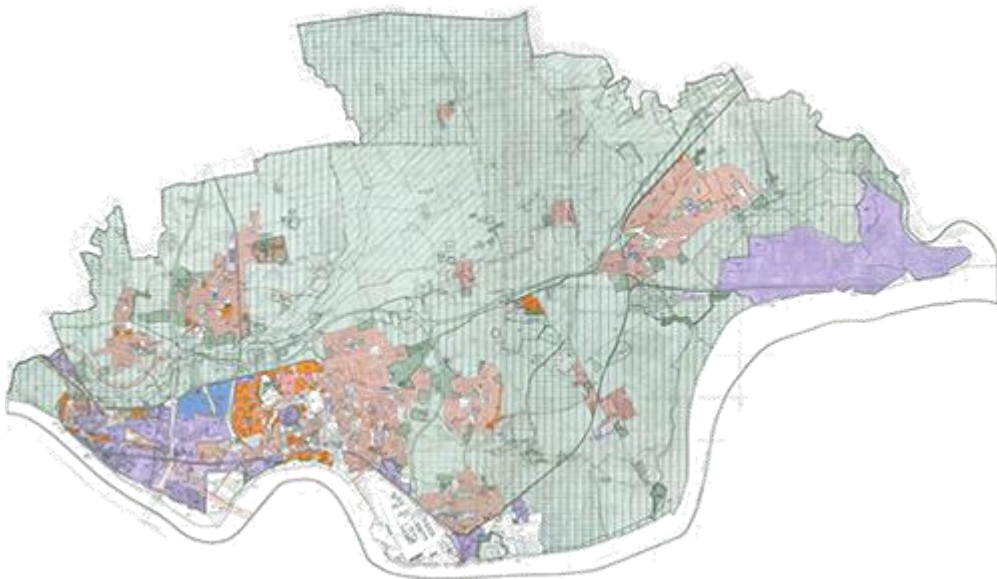


One of the original architectural model of the Thameside Complex

Is the Thameside Complex best placed in Grays?

This became a key line of enquiry for the Panel and we shall return to this later in the report but responses to our survey were strongly in favour of the Complex being located in Grays.

Over **90%** of people lived close to the Complex (Grays is one of the biggest urbanised centres in Thurrock) or found travel easy due to the closeness of bus and rail links. Parking was also largely seen as a positive feature of the Complex.

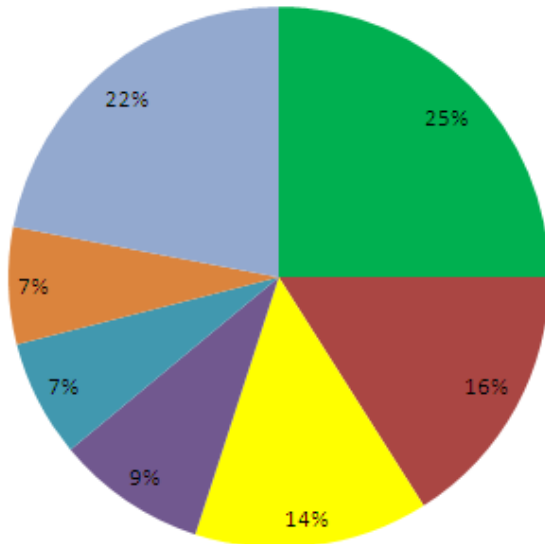


Key Concerns

We received a lot of passionate responses which we are grateful to residents for. The key messages people communicated to us during the review were:

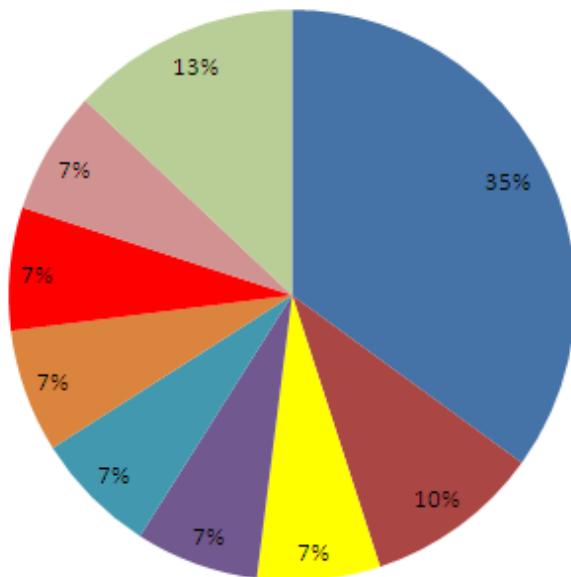
- Do not lose the library
- Do not lose the theatre
- We do not want to lose amenities
- Disabled access is very important to location of services within a town

What People **like** about the Thameside Complex



Everything - 25%
Library - 16%
Location - 14%
Staff - 9%
Easy Access - 7%
Theatre - 7%
Other - 22%

What People **do not like** about the Thameside Complex



Building - 35%
Noise Level in Library - 10%
Parking - 7%
Theatre - 7%
Nothing to Dislike - 7%
Opening Hours - 7%
Cafe - 7%
Staff - 7%
Other - 13%

What are the challenges facing the Thameside Complex and its Services and how can these be resolved?

The Complex

Floor Space

We learnt from officer reports that around a third of the floor space in the Complex was communal circulation space such as corridors and foyers, or storage facilities.

When we visited the Complex we walked through large office spaces that were empty and unused. This gave us the impression that the building was not being used to its full potential and there seemed to be a discrepancy between the cramped spaces available for services like the theatre compared to the large unused office spaces.

This was highlighted when we saw the very small area that was used for the Theatre's backstage storage compared to another floor in the Complex that was entirely empty.



A vacated floor in the Thameside Complex



Cramped and inadequate storage for the Thameside Theatre

We learnt that the theatre and the museum combined only occupied around 25% of the building with the library taking a further 23% of the floor space. Therefore, over half the floor space in the Thameside Complex was not used for the three main services in the complex, namely the theatre, library and museum.

Maintenance and Refurbishment

Although many people who responded to our survey recognised the Complex as an iconic building, we spotted need for refurbishment on our visit. We also learnt that since it had opened, the Complex had not undergone any wholesale refurbishment.

The Council had undertaken a recent condition survey of the building and many of the mechanical and electrical systems in the Complex needed replacing or significant upgrading. Estimates for upgrading these elements of the building had been priced at **£412,000** to be spent over five years. There were also structural and physical improvements in the region of **£976,000**, which we noted was a one off cost as well.

We also noted that the Complex cost, on average, **£336,207** per year to keep running, which included all utility bills, business rates and other running costs. We learnt that these running costs were well within the budget assigned to the Complex and that extra capacity for spend had been included in the budget to safeguard against increased electricity costs. The running costs of the Thameside Complex are therefore not over budget.

Although the running costs of the Complex are within budget now, we were aware that the Council continues to face pressure to reduce budgets and we felt it was the Council's duty to ensure services were provided in the most cost effective and beneficial way for residents.

Potential Improvements for the Complex

The Potential improvements to the Complex building seemed obvious during our visit. There was a clear set of works that would cost £412,000 which would improve the mechanical and electrical systems in the building. Further money could be spent on decorating and ensuring all available space was utilised by Council services, community services or for business rent.

However, the question we explored further during our review was whether these improvements were the best option for the Complex or not.

Voluntary Groups

The Complex is used as office space for a number of community and charity organisations. We learnt that Thurrock Lifestyle Solutions rented the seventh floor and had refurbished this. Trans-Vol and the other groups in the building had similarly been asked to enter a rent agreement.

TRUST and Talking Books did not pay rent; neither did CSV who did not currently support any services in Thurrock.

We met with representatives of the voluntary sector who highlighted the importance of affordable office space that was easily accessible and safe for clients. Daily visitors to these organisations did not exceed twenty or thirty and it was understood that the majority of work undertaken at the Thameside was administrative.

The organisations told us there was a real buzz in the Complex and the services worked well together and complemented the services to clients for these organisations. The Panel was asked to convey to the Council an option for the Complex to be taken over as a community asset run by some of the community organisations.

The Museum

Thurrock Museum has a very active service within the Council and the Complex houses the static museum displays on the first floor. In addition, there are large archives on a number of levels in the Complex that house precious and interesting objects from Thurrock's history.

It is noticeable that the archives, which are not open to the general public, take up much more floor space than the publically open museum.

We found the museum interesting but very dated when we visited. We questioned who actually visited the museum and although there were a number of organised school visits, we learnt that the museum staff generally visited schools as part of an outreach programme.

The displays were old and some councillors on the panel recognised the displays from their own childhood growing up in Thurrock. We discussed this aspect with the museum officer during our witness day and he stated that the galleries could potentially be modernised with a Heritage Lottery Funding bid but there was a requirement for the service to commit to a twenty five year tenure in the Complex, as a funding condition, and with current considerations ongoing, this commitment was not possible.



Artefact room at Thameside Complex

Potential Improvements for the Museum

The Panel discussed access to heritage in the borough and we strongly felt that instead of concentrating Thurrock's history in one place in Grays, there was a need to make artefacts and exhibitions available to the localities within Thurrock. For example, objects relevant to Aveley history should be placed somewhere in Aveley.

We recognised that there were many historic locations (such as Coalhouse Fort and the Purfleet Gunpowder Magazine), as well as libraries that could exhibit these objects. This would have the added benefit of utilising the archives for public use.

We learnt that a heritage trail could potentially be developed along the Thames coastline using key sites such as Coalhouse Fort, Tilbury Fort, Purfleet Gunpowder Magazine and the Tilbury Cruise Terminal among others to house, display and communicate Thurrock's history.

Supported by a comprehensive schools programme this would utilise heritage buildings and increase public access to the museum's collections rather than concentrate the service in one location.

The Museum officer expressed a desire, during our witness session, to keep both the static displays and the archive close together but he also recognised there was an opportunity for heritage displays to become part of the regeneration that was occurring across the borough.



The Registry Office

The Registry Office currently fulfils two main functions, which are to register birth, deaths and marriages and to provide a venue for marriages and citizenship ceremonies. Following our visit we thought the offices that housed the service were adequate and conducive to their role. It was a quiet and respectful place.

The ceremony room (The Hawthorne Suite) we felt was not a competitive wedding venue compared to surrounding provision in other councils, which included historic buildings and stately homes. We recognised that the room was used by many residents, especially in the summer season and that for some the venue offered a cost effective alternative to costly wedding venue hire.

We recognised that there were a number of sites in Thurrock that could potentially become wedding venues, such as Coalhouse Fort. During our witness session, the Superintendent Registrar stated that Thurrock's service lost significant trade to bordering councils because there were not picturesque venues readily available in Thurrock.



Visiting the Hawthorne Suite in the Registry Office

The Thameside Theatre

Out of all the services in the Thameside Complex we felt the theatre had the most challenges to overcome. There was a core programme of events that included both amateur and professional productions. In 2013/14, 39,581 people attended 219 events, with the most successful being the Christmas pantomime. We learnt the pantomime made enough money to cover losses on other shows and the good attendance at the pantomime meant there was an average of about **57%** audience capacity for each show across a year.

Facilities

CharcoalBlue are a specialist consultancy firm that help develop and assess theatres. They attended our witness day and we discussed in detail the provisions currently at the theatre. Similarly our visit highlighted the same challenges, namely that:

- The theatre seats are cramped and uncomfortable
- The stage wings are small and inadequate
- There are significant limitations on the size and transportability of any stage backdrops
- Theatre prop storage is limited
- Dressing rooms are adequate but located on a separate level of the Complex

Attendance and Popularity

There is no doubt that there are a number of dedicated groups who utilise the theatre both for performing and attending performances. During our witness session, representatives of Thurrock Lifestyle Solutions and the CVS both championed the theatre as a community resource for Thurrock Arts Council, South Essex Rape and Incest Crisis Centre and the local Diwali Festival.

At present the theatre is very much a local theatre serving local residents and there is a core audience. Our survey results showed that some people were unhappy with the quality and variety of shows at the theatre and wanted acts that would normally use much bigger venues.

As a Panel we recognised that to attract bigger acts or nationally recognised stage productions, the theatre needed to have a certain capacity to return enough profit for the performers. At roughly 300 seats, the theatre could not achieve this in its present capacity.

We discovered through our conversations with officers and CharcoalBlue that to become a competitive and viable regional theatre we would require a minimum of 650 to 700 seats. The current capacity of the Thameside Theatre, we were informed, could be extended in its current state to 400. Surrounding theatres such as the Queen's Theatre (Hornchurch) and the Orchard Theatre (Dartford) had 700 seats or more.

In our survey, the most popular theatre venues for Thurrock residents outside Thurrock were the Cliffs Pavilion, Southend (over 1500 seats) and London theatres.

It was clear to the Panel that there needed to be a clear vision of what the theatre should be. If it was to remain a local theatre for largely local productions then the current space could be enhanced. However, if the theatre wished to attract more varied and better known acts and productions, it would need to enlarge significantly and enhance the facilities available to performers and audiences alike. However, to achieve this it needed to become commercially viable.

Some members of the Panel felt the location of the theatre was the key challenge and it was discussed whether moving the theatre to another place in Thurrock that had greater foot traffic might be better. Lakeside was used as an example. It had large visitor numbers and was served well by public transport and could encourage larger audiences. It also had a large selection of restaurants and facilities.

Other members of the panel disagreed with this and stated that Grays was a key urban area and as such needed cultural services close by. Being situated in Grays also encouraged local people to walk to the venue. Our consultation results supported this view identifying Grays as the desired location for a theatre or arts centre.

The Panel thought about the wider issue of Grays as a destination and recognised that Grays needed to develop a night time economy to improve the popularity of a theatre. Restaurants, bars, parking and a safe environment were all important contributing factors to the success of a theatre. Similarly, a more commercial theatre attracting better known acts would have a positive impact on Grays as well.



Thameside Theatre Stage

Potential Improvements for the Thameside Theatre – A Question of Aspiration

Our meeting with CharcoalBlue gave us a very clear message. Thurrock Council could have whatever theatre it wanted but it was essential to:

- 1) Have the funding to equip and manage that theatre appropriately.
- 2) Have a clear vision as to what theatre Thurrock wanted to have.

Our research demonstrated that the current Thameside Theatre provided a valuable service to the community, especially amateur dramatics, dance schools and community/voluntary groups. Whether there was a need for a bigger and better theatre to attract professional touring productions and acts would dictate the future of the theatre.

We noted four future options for the theatre:

- Keep it in the Thameside Complex with a view to improving the capacity and quality of the theatre. This was estimated to cost an additional £3 million
- Move it to a new building somewhere in the borough
- Re-build the theatre in the place where the Thameside Complex currently is
- Offer a multi-venue service whereby there was no fixed theatre space and other venues are used across Thurrock

We learnt that maintaining a core audience was key to any theatre's success and if a new theatre was to be built or relocated, some theatre provision would need to be maintained in the interim period to sustain interest in theatre in Thurrock. During our witness session we learnt that building a new theatre did not guarantee commercial success and proper research would need to be undertaken to estimate the commercial viability of a larger theatre. We noted that many surrounding theatres were subsidised significantly by their councils.

We learnt that a multi-venue programme allowed for many venues to be used across the borough to suit different events. Shakespeare at Coalhouse Fort, modern drama at the new college or gigs in Blackshot's Sport Centre were all potential options. This would have the potential of utilising more of Thurrock for the Arts. The CVS highlighted that if varied venues were to be used in the future, they would need to ensure that they remained affordable to community groups so they were not priced out of putting on their shows.

The State Cinema

The potential for the State to be used as a new theatre was raised and discussed several times throughout our review. It became apparent that to convert the State into a mid-level theatre would cost in the region of £15 million and as such, was not considered a viable or affordable option for future theatre provision.

The Library

The Library is spacious and well stocked in Grays but we noted that the bookshelves were static and could not be moved to suit different layouts. We felt the library could use its space more efficiently. This made us wonder how prepared for the future the library was and did it represent modern library provision or something that was becoming dated.

We discussed the use of apps to widen the use of the library. An example given was that graphic novels could be made available on iPads but could only be downloaded and/or accessed in the library itself. It was also discussed whether the size of Grays library could better place it as an information hub as well.

The survey results showed that the library was well used and valued in the community. On our visit it was fairly quiet and some of us wondered whether there was potential for the services in the Complex to work with each other to improve an overall offer. For example, could an improved cafe offer with better seating facilities in the library encourage people to drink their coffees in the library and use it as a place to relax and use library services?

Potential Improvements for the Library

Library officers identified a great spectrum of improvements during the witness session that could take place in Gray's library:

- More space is needed and this could be achieved by reducing the number of desktop computers and increasing the ability for people to use their own laptops and tablets with access to Wi-fi.
- A 'wow' factor could be incorporated into the library service by introducing more touch screens and interactive elements.
- Staff could start using tablets.

Expressions Cafe

Expressions Cafe is housed near the entrance to the Thameside Complex. It is managed by South East Essex College and provides valuable work experience to students at the college and clients of Thurrock Lifestyle Solutions. During our witness session community organisations highlighted the social value of the cafe. At the same session officers working in the services at the Complex told the Panel that the cafe did not always work on a commercial basis and was not open on Saturdays or during special weekend events such as citizenship ceremonies.

We as a Panel felt that the cafe was a crucial part of the service network in the Complex and could be responsible for drawing customers into the complex who could potentially use the other services but also, could provide a better refreshments service to existing customers, thereby increasing the commercial potential of the building.

We observed the cafe during our lunchtime visit to the Complex and noted it was not busy.

Potential Improvements for the Expressions Cafe

Expressions Cafe provides a valuable resource for Thurrock Lifestyle Solutions and the college. Any potential improvements would have to be along commercial lines and might impact on the social and educational provisions currently provided.

Conclusions and Recommendations

Conclusions

What became wholly evident during our review was the exciting potential to improve and modernise cultural provision in Grays and Thurrock. Therefore our first conclusion is:

- 1) There is potential to modernise and improve the Museum, Library, Theatre and Registry Services. The Council should take the opportunity with relevant funding, if available, to improve services as much as possible.**

38% of people who responded to our survey felt the services in the Complex could not be improved. This Panel firmly believes this is not the case and there is great potential to improve services for residents.

It was clear from our investigations that the services in the Complex, excluding the theatre, could be moved without any major negative impact on the delivery of them. However, there were clear essentials that were highlighted by residents and officers, which we feel are important for any future options, therefore we also conclude that:

- 2) Services must remain accessible to all and close to transport links and other related amenities.**

The theatre remained a unique challenge and we came to a number of conclusions regarding its current and future delivery:

- 3) The theatre plays an important role in the lives of many residents and community groups. However, there is potential to improve it to become a viable regional theatre attracting more popular acts with wide appeal.**
- 4) If the theatre offer is to be improved it must maximise its commercial revenue and not rely on Council funding.**
- 5) The theatre should remain in Grays as it is a key urban centre as well as helping to contribute to the economy of the town.**

Our conclusions on the Complex are as follows:

- 6) The Thameside Complex is not suitable for the future aspirations of the services currently residing there.**
- 7) There is no evidence that housing is being considered to replace the Thameside Complex and the Arts and culture within the borough are not under threat.**

We note that if the Thameside was to be relocated to another site, there would be potential for the site to be put to another use, which may include housing. However, we have seen no evidence of this being a motivation to review the services at Thameside at present.

These conclusions were used to form our recommendations below.

Recommendations

Recommendation 1

Cabinet accept the conclusions set out in the previous section as a set of guiding principles when exploring future cultural provision at the Thameside Complex.

Recommendation 2

A site that represents the Arts should remain in Grays.

This could represent a number of options from a combined Arts Centre that includes a modernised museum, library and theatre or it could represent a vastly improved stand alone theatre with a hub for other arts activities.

Recommendation 3

The Council should endeavour to improve and modernise the library, museum and registry service whether this be in the Complex or in another location.

There is compelling evidence to suggest that some aspects of the services, such as the registry office's wedding provision and the museum's archive, could best serve the community by being spread across the borough rather than located in one place. We learnt about sites such as Coalhouse Fort being potential wedding venues and the option to link the museum with the Thames and utilise the footpath and historic sites along the river as a heritage trail. Similarly, we heard about how the Heritage Lottery Fund could be used to improve the in situ galleries in the Thameside Complex. Regardless of the final option on the Thameside Complex, we should ensure the services modernise.

Recommendation 4

Any theatre needs to cater for the community but also a variety of professional acts and productions. It should represent the aspirations of a competitive regional theatre.

This recommendation sets a vision for Thurrock in terms of theatre provision. We hope this gives Cabinet a clear steer by which to pursue options. We feel that Thurrock could offer more and be more. The strong proviso we would add to this recommendation is that the establishment of a regional theatre would require proper market research and funding before it is developed and there would need to be a very strong case to demonstrate that the theatre could finance itself. We were very aware that similar regional theatres were supported by their councils and this was not an option open to Thurrock.

In this Panel's opinion, the Thameside Complex will not be able to accommodate the aspirations for this future theatre provision. If Cabinet agree to this recommendation then they will have to pick one of the following options:

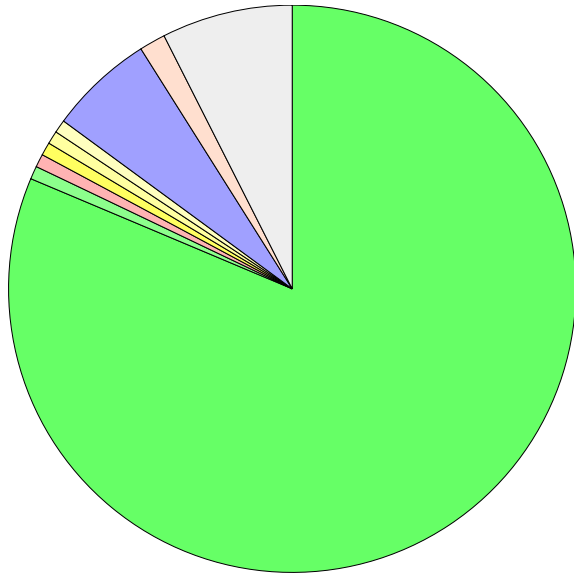
- either develop the Complex significantly*
- re-build on the site of the complex*
- re-build the site in another location in Grays*

Report Settings Summary










Event	Thameside Complex Review
Total Responses	134
Total Respondents	2
Questions	All
Filter	<i>(none)</i>
Pivot	<i>(none)</i>
Document Name	Thameside Complex Final Report Part 2
Created on	2015-05-08 10:40:05
Created by	Jenny Shade

Ethnicity

Question responses: 124 (92.54%)



	% Total	% Answer	Count
White			
English / Welsh / Scottish / Northern Irish / British	81.34%	87.90%	109
Irish	0.75%	0.81%	1
Gypsy or Irish Traveller	0.00%	0.00%	0
Any other White background	0.00%	0.00%	0
Mixed			
White and Black Caribbean	0.00%	0.00%	0
White and Black African	0.00%	0.00%	0
White and Asian	0.75%	0.81%	1
Any other Mixed background	0.00%	0.00%	0
Asian or Asian British			
Indian	0.75%	0.81%	1
Pakistani	0.00%	0.00%	0
Bangladeshi	0.75%	0.81%	1

	% Total	% Answer	Count
 Chinese	0.75%	0.81%	1
 Any other Asian background	0.00%	0.00%	0
Black or Black British			
 Caribbean	0.00%	0.00%	0
 African	5.97%	6.45%	8
 Any other Black background	0.00%	0.00%	0
Other ethnic group			
 Arab	0.00%	0.00%	0
 Prefer not to say	0.00%	0.00%	0
 Any other ethnic group	1.49%	1.61%	2
 [No Response]	7.46%	--	10
Total	100.00%	100.00%	134

Other ethnicity

Question responses: 2 (1.49%)

If you selected other, please write in your ethnic group in the box below



	% Total	% Answer	Count
■ [Responses]	1.49%	100.00%	2
■ [No Response]	98.51%	--	132
Total	100.00%	100.00%	134

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
45				Vietnamese	01/04/15 09:39	0.2	Submitted	letter
57				Other mixed	01/04/15 10:19	0.2	Submitted	letter

Age

Question responses: 131 (97.76%)

Please specify your age group

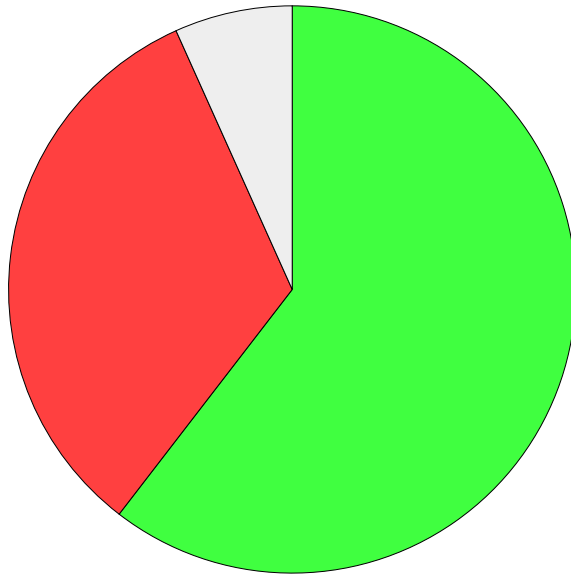


	% Total	% Answer	Count
■ 17 or under	3.73%	3.82%	5
■ 18-24	4.48%	4.58%	6
■ 25-44	25.37%	25.95%	34
■ 45-59	28.36%	29.01%	38
■ Over 60 years	35.82%	36.64%	48
■ Prefer not to say	0.00%	0.00%	0
■ [No Response]	2.24%	--	3
Total	100.00%	100.00%	134

Gender

Question responses: **125 (93.28%)**

Please specify your gender

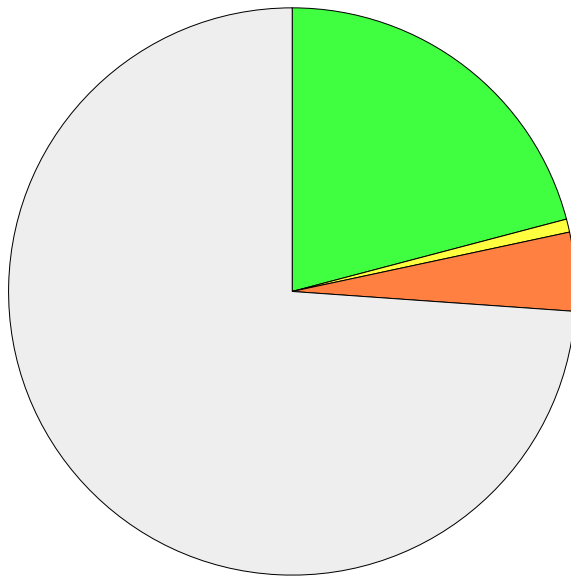


	% Total	% Answer	Count
■ Female	60.45%	64.80%	81
■ Male	32.84%	35.20%	44
■ Transgender	0.00%	0.00%	0
■ Prefer not to say	0.00%	0.00%	0
■ [No Response]	6.72%	--	9
Total	100.00%	100.00%	134

Sexual orientation

 Question responses: **35 (26.12%)**

How would you define your sexual orientation?

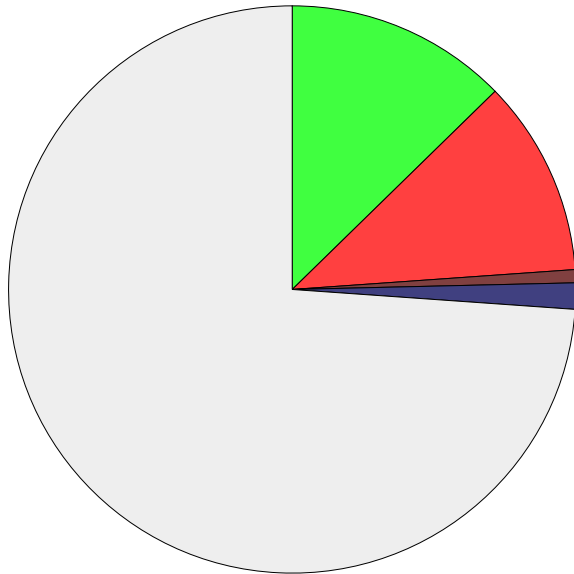


	% Total	% Answer	Count
■ Heterosexual	20.90%	80.00%	28
■ Gay	0.00%	0.00%	0
■ Bisexual	0.75%	2.86%	1
■ Lesbian	0.00%	0.00%	0
■ Prefer not to say	4.48%	17.14%	6
■ [No Response]	73.88%	--	99
Total	100.00%	100.00%	134

Religious belief

Question responses: **35 (26.12%)**

What is your religion?

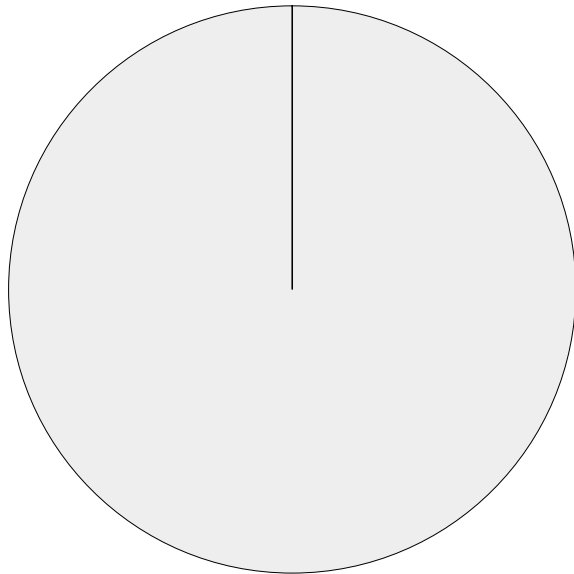


	% Total	% Answer	Count
■ No religion	12.69%	48.57%	17
■ Christian (including Church of England, Catholic, Protestant and all other Christian denominations)	11.19%	42.86%	15
■ Buddhist	0.00%	0.00%	0
■ Hindu	0.00%	0.00%	0
■ Jewish	0.00%	0.00%	0
■ Muslim	0.75%	2.86%	1
■ Sikh	0.00%	0.00%	0
■ Any other religion	1.49%	5.71%	2
■ [No Response]	73.88%	--	99
Total	100.00%	100.00%	134

Other religion

Question responses: **0 (0.00%)**

If you selected other, please write in your religion below



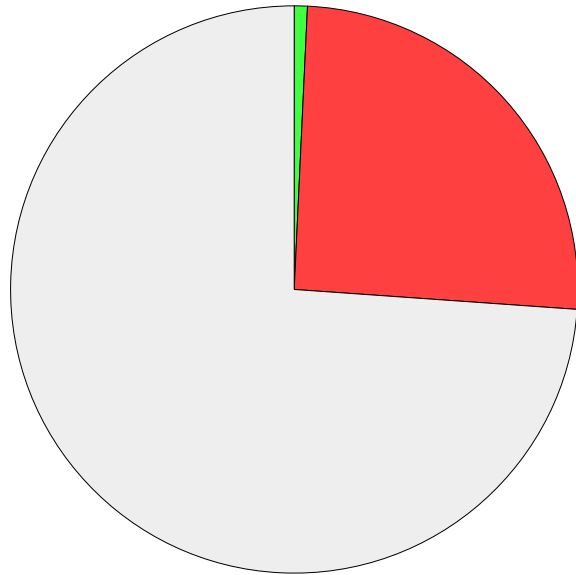
There is no data to display for this question

	% Total	% Answer	Count
■ [Responses]	0.00%	0%	0
■ [No Response]	100.00%	--	134
Total	100.00%	0%	134

Disability

Question responses: **35 (26.12%)**

Do you consider yourself to be a disabled person?



	% Total	% Answer	Count
■ Yes	0.75%	2.86%	1
■ No	25.37%	97.14%	34
■ [No Response]	73.88%	--	99
Total	100.00%	100.00%	134

Impairment

Question responses: 1 (0.75%)

If you are disabled, how would you describe your disability? (tick all that apply)

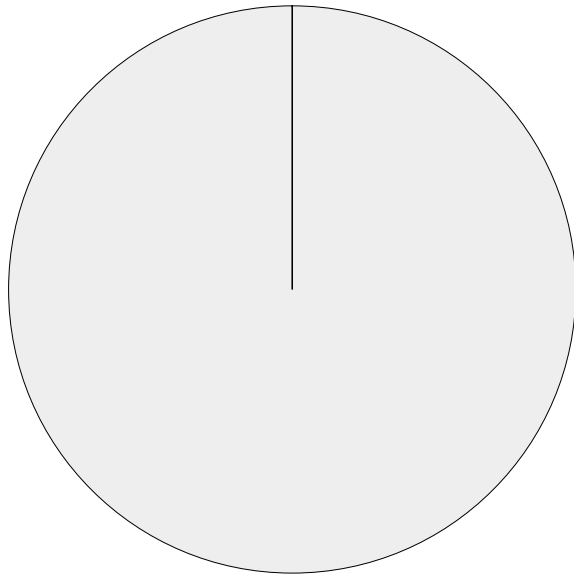


	% Total	% Answer	Frequency	Count
■ Visual impairment	0.74%	50.00%	0.75%	1
■ Speech impairment	0.00%	0.00%	0.00%	0
■ Hearing impairment	0.00%	0.00%	0.00%	0
■ Mobility (a wheelchair user)	0.00%	0.00%	0.00%	0
■ Mobility (not a wheelchair user)	0.00%	0.00%	0.00%	0
■ Mental health condition	0.00%	0.00%	0.00%	0
■ Long term medical condition	0.74%	50.00%	0.75%	1
■ Learning disability	0.00%	0.00%	0.00%	0
■ Hidden impairment	0.00%	0.00%	0.00%	0
■ Other	0.00%	0.00%	0.00%	0
■ [No Response]	98.52%	--	99.25%	133
Total	100.00%	100.00%	0%	135

Impairment other

Question responses: **0 (0.00%)**

Please specify disability



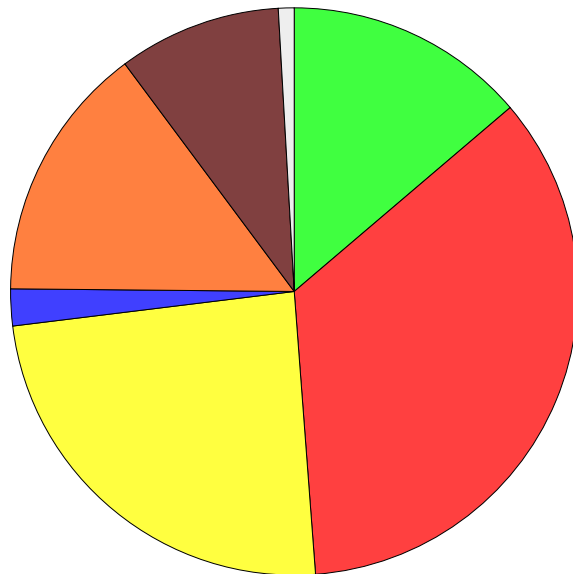
There is no data to display for this question

	% Total	% Answer	Count
■ [Responses]	0.00%	0%	0
■ [No Response]	100.00%	--	134
Total	100.00%	0%	134

Which services do you use when visiting the Thameside Complex?

Question responses: 131 (97.76%)

Which services do you use when visiting the Thameside Complex?

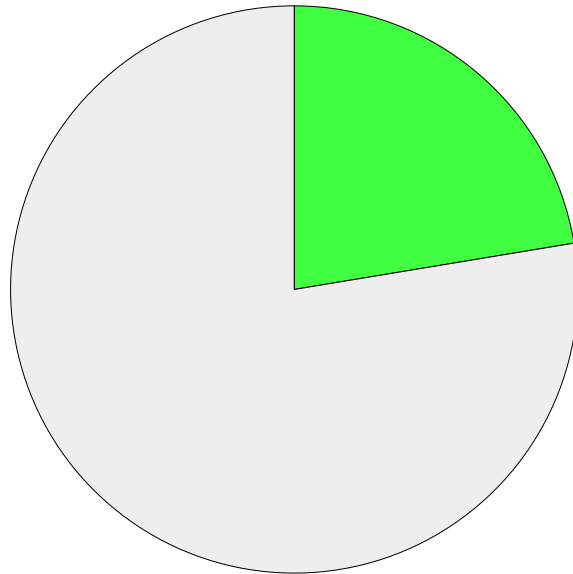


	% Total	% Answer	Frequency	Count
■ Museum	13.77%	13.90%	34.33%	46
■ Library	35.03%	35.35%	87.31%	117
■ Theatre	24.25%	24.47%	60.45%	81
■ Registry office	2.10%	2.11%	5.22%	7
■ Cafe	14.67%	14.80%	36.57%	49
■ Other	9.28%	9.37%	23.13%	31
■ [No Response]	0.90%	--	2.24%	3
Total	100.00%	100.00%	0%	334

which services do you use, if other

Question responses: **30 (22.39%)**

If other, please specify:



	% Total	% Answer	Count
■ [Responses]	22.39%	100.00%	30
■ [No Response]	77.61%	--	104
Total	100.00%	100.00%	134

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
3				TRANS-VOL	18/03/15 15:28	0.1	Submitted	web
4				Trans Vol	18/03/15 15:54	0.1	Submitted	web

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
8				Trans-Vol	18/03/15 17:14	0.1	Submitted	web
11				Trust	18/03/15 22:04	0.1	Submitted	web
12				Transvol	19/03/15 10:40	0.1	Submitted	web
21				transvol	21/03/15 11:34	0.1	Submitted	web
23				transvol	21/03/15 18:01	0.1	Submitted	web
24				CSV Charity on 2nd floor by lift	23/03/15 13:18	0.1	Submitted	web
29				Foyer for book club and read aloud	01/04/15 08:14	0.2	Submitted	letter
32				Multi Zone	01/04/15 09:09	0.4	Submitted	letter
36				Registration services	01/04/15 09:18	0.2	Submitted	letter
46				Rhyme time	01/04/15 09:40	0.2	Submitted	letter
50				Registration Services and Rhyme Time	01/04/15 09:47	0.3	Submitted	letter

which services do you use, if other

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
53				Rhyme makers	01/04/15 10:03	0.2	Submitted	letter
57				quiet space/sitting area	01/04/15 10:19	0.2	Submitted	letter
59				Baby Rhyme Time	01/04/15 10:23	0.2	Submitted	letter
60				registration services	01/04/15 10:24	0.2	Submitted	letter
61				Registration Services	01/04/15 10:26	0.2	Submitted	letter
63				Registration Services	01/04/15 10:33	0.2	Submitted	letter
65				Registration Services	01/04/15 10:39	0.2	Submitted	letter
68				Registration Services	01/04/15 10:45	0.2	Submitted	letter
70				Registration Services	01/04/15 10:49	0.2	Submitted	letter
80				Other meetings	01/04/15 12:42	0.2	Submitted	letter
89				computer lessons	07/04/15 10:22	0.2	Submitted	letter

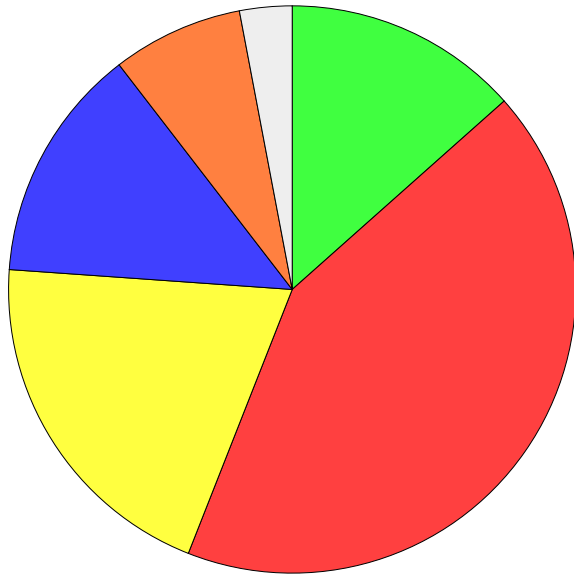
ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
92				Registration Services	07/04/15 10:27	0.2	Submitted	letter
95				Registration Services	07/04/15 10:35	0.2	Submitted	letter
109				knitting grou and sometimes quite room, call out loud	15/04/15 15:49	0.2	Submitted	letter
110				Photocopying, Computing, Printing	16/04/15 07:35	0.2	Submitted	letter
118				The computer	16/04/15 07:51	0.2	Submitted	letter
119				Computers	16/04/15 07:53	0.2	Submitted	letter

How often do you use those services?

How often do you use those services?

Question responses: **130 (97.01%)**

How often do you use those services?



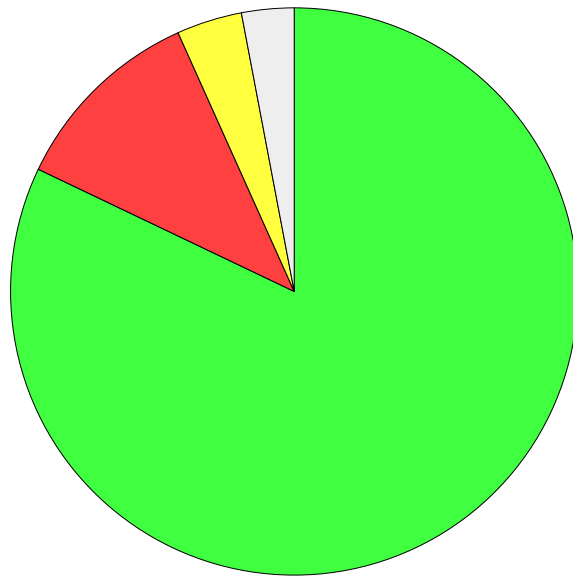
	% Total	% Answer	Count
■ Daily	13.43%	13.85%	18
■ 1 to 3 times a week	42.54%	43.85%	57
■ Once a fortnight	20.15%	20.77%	27
■ Once a month	13.43%	13.85%	18
■ Less than once a month	7.46%	7.69%	10
■ [No Response]	2.99%	--	4
Total	100.00%	100.00%	134

Do you think the Thameside Complex is an iconic building within Grays that benefits the look and feel of Grays?

Do you think the Thameside Complex is an iconic building within Grays that benefits the look and feel of Grays?

Question responses: **130 (97.01%)**

Do you think the Thameside Complex is an iconic building within Grays that benefits the look and feel of Grays?



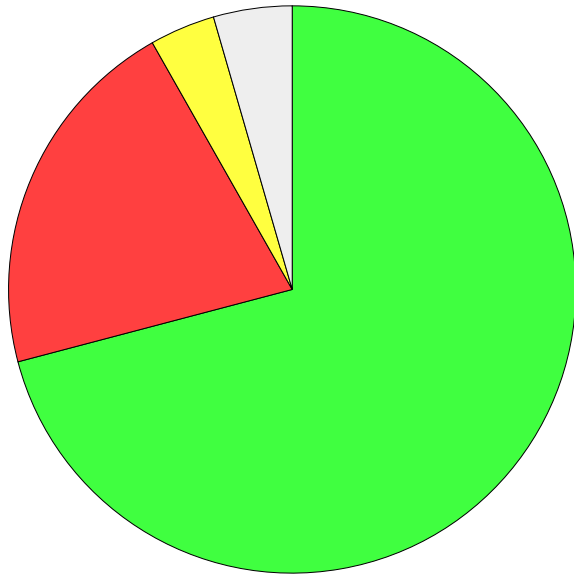
	% Total	% Answer	Count
■ Yes	82.09%	84.62%	110
■ No	11.19%	11.54%	15
■ No opinion	3.73%	3.85%	5
■ [No Response]	2.99%	--	4
Total	100.00%	100.00%	134

How convenient is the Thameside Complex to where you live?

How convenient is the Thameside Complex to where you live?

Question responses: **128 (95.52%)**

How convenient is the Thameside Complex to where you live?



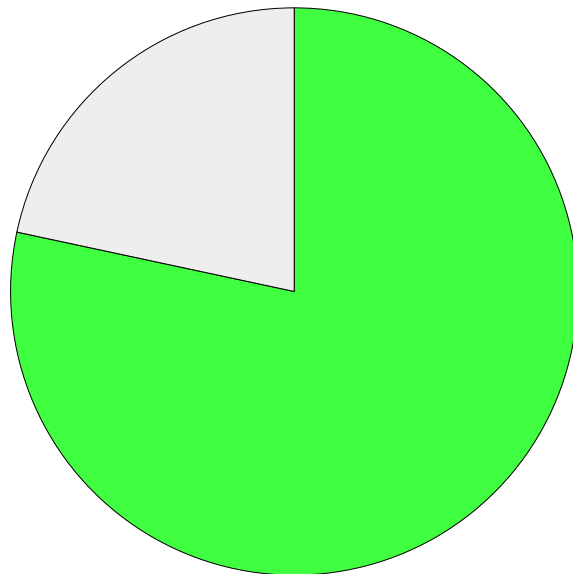
	% Total	% Answer	Count
■ Very Convenient	70.90%	74.22%	95
■ About right	20.90%	21.88%	28
■ Not convenient	3.73%	3.91%	5
■ [No Response]	4.48%	--	6
Total	100.00%	100.00%	134

Please explain the reason for your choice in the above question.

Please explain the reason for your choice in the above question.

Question responses: **105 (78.36%)**

Please explain the reason for your response to the above question:



	% Total	% Answer	Count
■ [Responses]	78.36%	100.00%	105
■ [No Response]	21.64%	--	29
Total	100.00%	100.00%	134

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
3				Thameside Complex is very accessible for elderly and disabled residents, it is central to Grays Town Centre.	18/03/15 15:28	0.1	Submitted	web

Please explain the reason for your choice in the above question.

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
4				It is easy to access when I visit Trans Vol. It is disabled friendly and the office is spacious.	18/03/15 15:54	0.1	Submitted	web
5				Its not to far from where i live and is easy to access as it is close to the train, bus stations and shops.	18/03/15 16:00	0.1	Submitted	web
6				Centre of Town easy access parking right outside in Cromwell Road and Orsett Road	18/03/15 16:04	0.1	Submitted	web
7				I work in the Thameside complex and travel approx 10 miles from my home each day	18/03/15 16:10	0.1	Submitted	web
8				To seek information on the day trips that Trans-Vol have to offer, and other services that they provide for the elderly and wheelchair uses.	18/03/15 17:14	0.1	Submitted	web
9				There is ample parking, it's close to the bus and rail station. It's a peaceful place to study away from the hustle and bustle of grays	18/03/15 18:18	0.1	Submitted	web
10				Easy parking	18/03/15 22:00	0.1	Submitted	web
11				I live in Grays.	18/03/15 22:04	0.1	Submitted	web

Please explain the reason for your choice in the above question.

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
12				Working part time for Transvol our office is located within the building and parking facilities within easy access	19/03/15 10:40	0.1	Submitted	web
13				We use the Thameside a lot. We go to shows, the library and the cafe quite regularly. It is easy to get to and very convenient for us as we have to get public transport to get to Grays. It is central and easy to get to.	19/03/15 11:09	0.1	Submitted	web
14				Only a short car or bus ride away from where we live	19/03/15 16:17	0.2	Submitted	web
16		Major Trevor Rawson		It is a central venue for the community to meet and socialise	20/03/15 10:18	0.1	Submitted	web
17		Major Trevor Rawson		It is a central venue for the community to meet and socialise	20/03/15 10:18	0.1	Submitted	web
18				I live in LittleThurock and the complex is just a short walk from home.	20/03/15 11:40	0.1	Submitted	web
19				It's just down the road from where I live and has parking just behind building which makes it easier.	20/03/15 23:29	0.1	Submitted	web
20				It's just down the road from where I live and has parking just behind building which makes it easier.	20/03/15 23:31	0.1	Submitted	web
21				there is a car park near by and local bus and train stations are not too far	21/03/15 11:34	0.1	Submitted	web

Please explain the reason for your choice in the above question.

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
22				I can get a bus from Tilbury to Grays and it isn't far to walk either end	21/03/15 12:48	0.1	Submitted	web
24				I am a resident of Grays and this is my local theatre, library, office it is central and easy to park very nearby, it is not isolated from the town like the civic offices and is a general throughway on a main thorough road, easy to find by car and on foot.	23/03/15 13:18	0.1	Submitted	web
25				Its in walking distance of where I live and everything is under the one roof.	30/03/15 17:41	0.1	Submitted	web
26				Plenty of parking in the Town Centre. Local buses with bus stops near.	31/03/15 19:11	0.1	Submitted	web
27				Easy parking, Central location for Thurrock, good access to public transport.	31/03/15 19:20	0.1	Submitted	web
29				I live in Grays	01/04/15 08:14	0.2	Submitted	letter
32				A bus ride away	01/04/15 09:09	0.4	Submitted	letter
33				Nearby	01/04/15 09:11	0.2	Submitted	letter
35				Close to town centre, north of railway line	01/04/15 09:16	0.2	Submitted	letter

Please explain the reason for your choice in the above question.

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
36				Car park and town centre	01/04/15 09:18	0.2	Submitted	letter
37				Just down the road	01/04/15 09:20	0.2	Submitted	letter
38				Easy to reach by bus	01/04/15 09:22	0.2	Submitted	letter
39				Live in Grays	01/04/15 09:25	0.2	Submitted	letter
40				Because its close and has everything I need	01/04/15 09:27	0.2	Submitted	letter
41				Easily accessible for train/bus	01/04/15 09:29	0.2	Submitted	letter
42				Within walking distance	01/04/15 09:33	0.2	Submitted	letter
43				I like the way they make things available for the people	01/04/15 09:35	0.2	Submitted	letter
44				Short walk	01/04/15 09:37	0.2	Submitted	letter
48				Within walking distance	01/04/15 09:44	0.2	Submitted	letter
49				Close to the stations	01/04/15 09:45	0.2	Submitted	letter

Please explain the reason for your choice in the above question.

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
50				Pass it on way to town	01/04/15 09:47	0.3	Submitted	letter
51				Its within 1 1/4 miles from my home and I can walk to it or catch a bus to nearby	01/04/15 09:50	0.2	Submitted	letter
52				Quite adequate parking	01/04/15 10:01	0.2	Submitted	letter
53				Walking distance surrounded by shops so easy to pop in whenever in town	01/04/15 10:03	0.2	Submitted	letter
54				A few minutes walk from home	01/04/15 10:12	0.2	Submitted	letter
55				It is central/easy access on my walk to or from home	01/04/15 10:15	0.2	Submitted	letter
56				Easy transport	01/04/15 10:17	0.2	Submitted	letter
57				Easy access/attractive building. Good staff	01/04/15 10:19	0.2	Submitted	letter
59				It is in walking distance	01/04/15 10:23	0.2	Submitted	letter
60				It is within walking distance	01/04/15 10:24	0.2	Submitted	letter
61				Its the closest to us and right at the middle of town centre	01/04/15 10:26	0.2	Submitted	letter

Please explain the reason for your choice in the above question.

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
62				It has all I need in one spot	01/04/15 10:29	0.2	Submitted	letter
63				On a bus route	01/04/15 10:33	0.2	Submitted	letter
64				10 mins walk	01/04/15 10:37	0.2	Submitted	letter
66				Close to home and has good parking facilities	01/04/15 10:40	0.2	Submitted	letter
67				Easy walk/bus ride	01/04/15 10:43	0.2	Submitted	letter
68				Central situation	01/04/15 10:45	0.2	Submitted	letter
69				Near to where I live	01/04/15 10:48	0.2	Submitted	letter
71				Very close to my house	01/04/15 11:59	0.2	Submitted	letter
75				I live in Tilbury. Its far and I have to park all the way in Morrisons with two babies so it should provide parking	01/04/15 12:18	0.2	Submitted	letter
76				loads to do	01/04/15 12:27	0.2	Submitted	letter
79				I can walk comfortable from my home to the complex - not having to worry about buses or a lift	01/04/15 12:37	0.2	Submitted	letter

Please explain the reason for your choice in the above question.

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
80				The previous carnegie library was iconic. The current Thameside is useful and functional. Its close to where I live :-)	01/04/15 12:42	0.2	Submitted	letter
81				I can reach it by public transport to Grays and then a short walk or go by car and park conveniently.	02/04/15 10:59	0.1	Submitted	web
83				Limited parking facilities especially at sch holiday times	04/04/15 09:36	0.1	Submitted	web
84				Only 20 minutes walk away	07/04/15 10:13	0.3	Submitted	letter
85				I work close by	07/04/15 10:16	0.2	Submitted	letter
86				I dont like parking fees to go to library	07/04/15 10:17	0.2	Submitted	letter
87				Within walking distance	07/04/15 10:19	0.2	Submitted	letter
88				I live nearby	07/04/15 10:20	0.2	Submitted	letter
90				Within walking distance	07/04/15 10:23	0.2	Submitted	letter
91				Within walking distance	07/04/15 10:26	0.2	Submitted	letter

Please explain the reason for your choice in the above question.

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
93				Close enough to walk	07/04/15 10:32	0.2	Submitted	letter
94				local, parking good	07/04/15 10:34	0.2	Submitted	letter
95				I can walk to or park easily when I need to use the facilities offered	07/04/15 10:35	0.2	Submitted	letter
96				Less than 10 mins walk	07/04/15 10:38	0.2	Submitted	letter
97				Being a pensioner its local and central Grays	07/04/15 10:41	0.2	Submitted	letter
98				Within walking distance	09/04/15 12:57	0.2	Submitted	letter
99				It is easy to get to by either car or public transport.	09/04/15 14:32	0.1	Submitted	web
100				I live in North Grays and drive to the complex. There are a number of paid parking spaces available close by the complex but there are not always enough spaces available especially when there is a show on in the theatre.	13/04/15 12:18	0.1	Submitted	web
102				Accessible by car or 15 minute walk	15/04/15 15:25	0.2	Submitted	letter
103				Because I can catch a bus outside my house straight into Grays	15/04/15 15:30	0.2	Submitted	letter

Please explain the reason for your choice in the above question.

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
104				I live in Chafford Hundred - 15 minutes drive	15/04/15 15:32	0.2	Submitted	letter
106				Most buses go into Grays where the theatre is situated	15/04/15 15:36	0.2	Submitted	letter
107				10 minutes down road and near work	15/04/15 15:44	0.2	Submitted	letter
108				Book for the children are always available and staff are so friendly and helpful	15/04/15 15:47	0.2	Submitted	letter
109				Non fiction floor and knitting group, call out loud	15/04/15 15:49	0.2	Submitted	letter
110				Easy parking neaby. Not too far to walk	16/04/15 07:35	0.2	Submitted	letter
111				Ease of access for disabled person	16/04/15 07:37	0.2	Submitted	letter
112				centre of town	16/04/15 07:40	0.2	Submitted	letter
113				Central and close	16/04/15 07:41	0.2	Submitted	letter
117				Good hours. About 15 mins from home	16/04/15 07:50	0.2	Submitted	letter
118				Because it gives me a lot of information	16/04/15 07:51	0.2	Submitted	letter

Please explain the reason for your choice in the above question.

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
119				Because it gives me a lot of information	16/04/15 07:53	0.2	Submitted	letter
121				It is very important to have this complex right in the middle of Grays for all to access in the same way that we can access Morrisons.	23/04/15 20:35	0.1	Submitted	web
122				Very convenient, its within walking distance.	28/04/15 07:55	0.1	Submitted	web
123				As I visit my mother	07/05/15 08:43	0.2	Submitted	letter
124				Local shopping area to me	07/05/15 08:51	0.2	Submitted	letter
126				It is a 15 minute walk from my house	07/05/15 08:57	0.2	Submitted	letter
127				I can walk into town and enjoy show at night or library by day	07/05/15 09:03	0.2	Submitted	letter
128				We live nearby	07/05/15 09:15	0.2	Submitted	letter
129				Live within 5 mins walk	07/05/15 09:20	0.2	Submitted	letter
130				Good service, friendly staff	07/05/15 09:22	0.2	Submitted	letter
131				I live very close	07/05/15 09:24	0.2	Submitted	letter

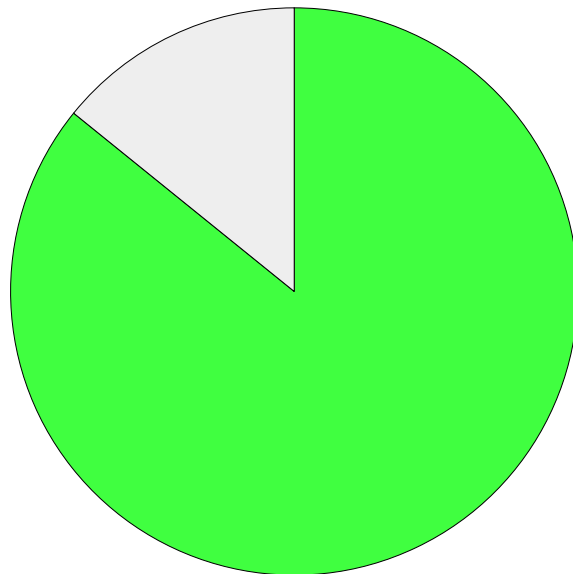
Please explain the reason for your choice in the above question.

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
134				Within walking distance	07/05/15 09:36	0.2	Submitted	letter
135				I live in Aveley and only visit when I come to Grays	07/05/15 09:40	0.2	Submitted	letter
136				Easy walking distance and easy to reach shops from it	07/05/15 09:46	0.2	Submitted	letter

What do you like about the Thameside Complex?

 Question responses: **115 (85.82%)**

What do you like about the Thameside Complex?



	% Total	% Answer	Count
■ [Responses]	85.82%	100.00%	115
■ [No Response]	14.18%	--	19
Total	100.00%	100.00%	134

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
3				The location. Central to Town Centre.	18/03/15 15:28	0.1	Submitted	web
4				It is easy to access, disabled friendly and central.	18/03/15 15:54	0.1	Submitted	web

What do you like about the Thameside Complex?

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
5				I like the facilities in the building and the easy access.	18/03/15 16:00	0.1	Submitted	web
6				Large, roomy, welcoming, helpful staff	18/03/15 16:04	0.1	Submitted	web
8				The location is excellent for the community to access and meet up with friends that have disabilities	18/03/15 17:14	0.1	Submitted	web
9				it's heritage, the openness	18/03/15 18:18	0.1	Submitted	web
10				The library is very welcoming and the new self service things are good	18/03/15 22:00	0.1	Submitted	web
11				It's been part of my life for thirty years. The library got me through school, college, university and into my first job. While the rest of Grays becomes a trash-filled, Blade Runner-esque sell-out, Thameside is the last standing icon of freedom and culture.	18/03/15 22:04	0.1	Submitted	web
12				It is easily accessible for the many disabled people who travel with Transvol, has access to lifts which might not be the case in other buildings, also ideally located for access	19/03/15 10:40	0.1	Submitted	web

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
13				Everything. The theatre is comfortable and put on some very good shows and as we are pensioners, it is easy to get to. The library is very convenient and the staff very helpful. We also use Trans Vol and it is easy to get to their office if we need to speak to someone personally. They are also very helpful in every way.	19/03/15 11:09	0.1	Submitted	web
14				it has a varied programme of events and the pantomime is excelent and very reasonably priced. it would be a travesty if it was not there	19/03/15 16:17	0.2	Submitted	web
16		Major Trevor Rawson		Theatre has good veiw wherever you sit	20/03/15 10:18	0.1	Submitted	web
17		Major Trevor Rawson		Theatre has good veiw wherever you sit	20/03/15 10:18	0.1	Submitted	web
18				I ues the library to borrow books, use the the computer system to research family history, and to get local information.	20/03/15 11:40	0.1	Submitted	web
19				The range of services it provides all under one roof.I love the library. It's a great size library.You need at least one library in Thurrock that is the flagship for all the others and provides	20/03/15 23:29	0.1	Submitted	web

What do you like about the Thameside Complex?

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
				<p>enough space for studying(especially with the new college opened up in town) , internet access and of course a variety of books.I love to go to the theatre too and have been to see many shows at the Thameside.We need a theatre in Thurrock to enrich the area for young and old alike.I love that the theatre and library are under the same roof.</p>				
20				<p>The range of services it provides all under one roof.I love the library. It's a great size library.You need at least one library in Thurrock that is the flagship for all the others and provides enough space for studying(especially with the new college opened up in town) , internet access and of course a variety of books.I love to go to the theatre too and have been to see many shows at the Thameside.We need a theatre in Thurrock to enrich the area for young and old alike.I love that the theatre and library are under the same roof.</p>	20/03/15 23:31	0.1	Submitted	web
21				<p>It has a pleasant atmosphere is clean and tidy.. Is accessible for wheelchair users</p> <p>It is in a safe area</p>	21/03/15 11:34	0.1	Submitted	web

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
22				It has a local theatre	21/03/15 12:48	0.1	Submitted	web
23				Easily accessible to the community in the centre of Grays	21/03/15 18:01	0.1	Submitted	web
24				it's not so big you have to ask people the way when you come in - the lifts are on view and easily accessible, it feels friendly and is USER friendly and easily accessible when on the way home.	23/03/15 13:18	0.1	Submitted	web
25				As I said before everything is under one roof. All departments easy to get to. Friendly atmosphere. The Building is easy to get to. Parking at the back of the building.	30/03/15 17:41	0.1	Submitted	web
26				Plenty of books and other media for hire. Nice theatre within the local vicinity of where I live. Easy access for disabled. Good IT facilities.	31/03/15 19:11	0.1	Submitted	web
27				good signage, other events on site, e.g literary Frstival, lifts, easy to access all facilities.	31/03/15 19:20	0.1	Submitted	web
29				My children and me grew up with "Thameside Complex" it has served our families well for reading, entertainment etc purposes. I like its location and helpful staff.	01/04/15 08:14	0.2	Submitted	letter

What do you like about the Thameside Complex?

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
30				There os nothing not to like about Thameside Complex	01/04/15 08:58	0.2	Submitted	letter
31				Everything under one roof and location.	01/04/15 09:03	0.2	Submitted	letter
32				Convenient place to meet in Grays.	01/04/15 09:09	0.4	Submitted	letter
33				Everything in one building	01/04/15 09:11	0.2	Submitted	letter
34				Friendly. Informative. Unfied	01/04/15 09:14	0.2	Submitted	letter
35				Close to centre. Open plan library. Muuseum relates to local history. Well looked after, warm and clean	01/04/15 09:16	0.2	Submitted	letter
37				There is nothing I dont like	01/04/15 09:20	0.2	Submitted	letter
38				Use of computers, up to date. I get a lot of work done here	01/04/15 09:22	0.2	Submitted	letter
39				Staff very helpful. Oasis of quiet in a busy town, useful for research and book references	01/04/15 09:25	0.2	Submitted	letter
40				Its friendly and inviting!	01/04/15 09:27	0.2	Submitted	letter

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
41				It looks inviting from the outside and welcoming from the inside. Beautiful layout.	01/04/15 09:29	0.2	Submitted	letter
42				Convenient for me to get to	01/04/15 09:33	0.2	Submitted	letter
44				I enjoy the library and its layout, the childrens area is away from the adults	01/04/15 09:37	0.2	Submitted	letter
49				Warm welcoming staff and resourceful for community information	01/04/15 09:45	0.2	Submitted	letter
50				Everything in one place	01/04/15 09:47	0.3	Submitted	letter
53				Its convenient, it has the things I need, books for kids, rhyme makers for toddlers, computers, printers, play/reading area for children. The rhyme makers staff are very welcoming and my children and myself enjoy attending very much	01/04/15 10:03	0.2	Submitted	letter
54				Alot of facilities under one roof	01/04/15 10:12	0.2	Submitted	letter
55				Well layed out - spacious - good facilities - helpful staff - easy access	01/04/15 10:15	0.2	Submitted	letter
56				Atmosphere is friendly and helpful	01/04/15 10:17	0.2	Submitted	letter

What do you like about the Thameside Complex?

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
57				The good use of computers/scanners/printers and books	01/04/15 10:19	0.2	Submitted	letter
58				Location is ideal	01/04/15 10:21	0.2	Submitted	letter
60				Everything is in one place	01/04/15 10:24	0.2	Submitted	letter
61				The library	01/04/15 10:26	0.2	Submitted	letter
62				Its like visiting a friend and all the staff so out of their way to see to all our needs	01/04/15 10:29	0.2	Submitted	letter
63				Convenience of all the services even if I dont use them all personally	01/04/15 10:33	0.2	Submitted	letter
64				Well run and especially like the childrens area - my granddaughter uses	01/04/15 10:37	0.2	Submitted	letter
65				Library. Theatre.	01/04/15 10:39	0.2	Submitted	letter
66				This complex holds many of the reasons people come to Grays before going into the two centre/morrissons	01/04/15 10:40	0.2	Submitted	letter
67				Library - as Chafford Hundred library closed	01/04/15 10:43	0.2	Submitted	letter

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
68				It affords access to the whole community (children to OAP) to a complete range of social and educational facilities	01/04/15 10:45	0.2	Submitted	letter
69				Convenient and good looking	01/04/15 10:48	0.2	Submitted	letter
70				Everything is in one place and is easily accessible	01/04/15 10:49	0.2	Submitted	letter
71				Provide various services to local	01/04/15 11:59	0.2	Submitted	letter
72				Very friendly staff. Very Clean and catering	01/04/15 12:02	0.2	Submitted	letter
73				A variety of well ran events are always available apart from the library. A well run integral part of our community	01/04/15 12:04	0.2	Submitted	letter
74				Size	01/04/15 12:12	0.2	Submitted	letter
75				I like its spacious	01/04/15 12:18	0.2	Submitted	letter
76				I like everything	01/04/15 12:27	0.2	Submitted	letter
77				Everything	01/04/15 12:29	0.2	Submitted	letter

What do you like about the Thameside Complex?

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
78				I think all the facilities in the library are good with a good choice of books and easy access to computers.	01/04/15 12:31	0.2	Submitted	letter
79				I like the complex as it is central to Grays. Has eay access, it is a light and welcoming building. Nothing negative	01/04/15 12:37	0.2	Submitted	letter
80				The building is a "block", a "shoebox" in the centre of mainly victorian surroundings. It is useful especially the theatre, library and museum etc.	01/04/15 12:42	0.2	Submitted	letter
81				The location is easy to reach. I like that everything is in one place, such as theatre, library, museum.	02/04/15 10:59	0.1	Submitted	web
82				It's combination of leisure options helps Grays thrive. I especially like the library though. As the borough's largest library, it is a delight to visit and it would be sad to see it go.	02/04/15 22:09	0.1	Submitted	web
84				Friendly efficient staff, comfortable sitting, the daily newspaper service.	07/04/15 10:13	0.3	Submitted	letter
85				Opening hours	07/04/15 10:16	0.2	Submitted	letter

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
88				Staff, easy to use, spacious	07/04/15 10:20	0.2	Submitted	letter
90				It is convenient and would really miss the library. I always aim to have a library book on hand to read	07/04/15 10:23	0.2	Submitted	letter
91				Like the library and the service received. Like the intimate theatre. Like the coffee served and service.	07/04/15 10:26	0.2	Submitted	letter
93				Tidy, good condition, helpful staff	07/04/15 10:32	0.2	Submitted	letter
94				Local, always good shows	07/04/15 10:34	0.2	Submitted	letter
95				Clearly laid out, can use each area with ease when bringing my son in his buggy. Theatre cheaper than others in the area. Staff are very friendly and helpful and know the building well, feel safe.	07/04/15 10:35	0.2	Submitted	letter
96				Alot of different things are housed including voluntary groups	07/04/15 10:38	0.2	Submitted	letter
97				Location and friendly and very helpful staff	07/04/15 10:41	0.2	Submitted	letter

What do you like about the Thameside Complex?

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
98				The fact that it seems to be civilised and a place of cultural value ie. promoting art, literature and local history	09/04/15 12:57	0.2	Submitted	letter
99				It is an impressive building and never makes you feel crowded. I have grown up with the library and museum being an important part of my childhood and i now take my children there so it feels part of my family heritage. My parents took me to the theatre on many occasions as a child and i now do the same with my children who especially enjoy the pantomimes. It is nice to be able to use the different facilities under one roof.	09/04/15 14:32	0.1	Submitted	web
100				The fact that there are a number of services available in the one complex . I like the fact that there is a theatre in the complex but have a number of issues with it (see below)	13/04/15 12:18	0.1	Submitted	web
101				yes want to stay open	13/04/15 16:49	0.1	Submitted	web
102				Quiet and relaxed atmosphere Range of good facilities eg. library, theatre, cafe Staff very polite and friendly	15/04/15 15:25	0.2	Submitted	letter

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
				One of the few good facilities in Grays itself				
103				I like using this library because its light and airy and all the staff are very helpful and friendly	15/04/15 15:30	0.2	Submitted	letter
104				Has a very welcoming feel	15/04/15 15:32	0.2	Submitted	letter
105				Love the library	15/04/15 15:35	0.2	Submitted	letter
106				It is central in Grays. It houses the library which has a wide range of books. The theatre is intimate and puts on a wide variety of both amateur and professional productions.	15/04/15 15:36	0.2	Submitted	letter
107				Open and inviting very clean	15/04/15 15:44	0.2	Submitted	letter
108				Staff are friendly, clean	15/04/15 15:47	0.2	Submitted	letter
109				The service is helpful. The library is clean and relaxing	15/04/15 15:49	0.2	Submitted	letter
110				Large airy building with several amenities under one roof. Friendly and knowledgeable staff	16/04/15 07:35	0.2	Submitted	letter

What do you like about the Thameside Complex?

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
111				Staff very helpful in library and good sized theatre	16/04/15 07:37	0.2	Submitted	letter
112				Theatre is the only one that local people can get to and is a services to children	16/04/15 07:40	0.2	Submitted	letter
113				Love the theatre, cafe and library, easy parking	16/04/15 07:41	0.2	Submitted	letter
114				Centralisation	16/04/15 07:43	0.2	Submitted	letter
115				I like the fact that every thing is under one roof. I like browsing round looking for favourite authors. The cookery section and garden section	16/04/15 07:45	0.2	Submitted	letter
116				Its an educational outing for my son	16/04/15 07:47	0.2	Submitted	letter
117				Good atmosphere, helpful staff, clean and tidy	16/04/15 07:50	0.2	Submitted	letter
118				I like that we can use the computer that ten and over play in the baby area	16/04/15 07:51	0.2	Submitted	letter
119				That we can use the computers for free. That 10 and over play in the baby area	16/04/15 07:53	0.2	Submitted	letter

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
120				I like being able to use the curatural services that Thurrock has to offer in one place	16/04/15 15:27	0.1	Submitted	web
121				See above, Gives a sense of belonging to my local community.	23/04/15 20:35	0.1	Submitted	web
122				That it offers a variety of things, when my son was younger we used the library every week, and he loved going, now i use it fortnightly. I have seen many shows there, and it is move accessible and reasonably priced for many people.	28/04/15 07:55	0.1	Submitted	web
123				This complex has been an inspiration to so many, to move it takes away opportunities for all to learn and enjoy	07/05/15 08:43	0.2	Submitted	letter
124				It offers a lot and is informative	07/05/15 08:51	0.2	Submitted	letter
125				Opening Hours. Accessibility	07/05/15 08:54	0.2	Submitted	letter
126				I enjoy being able to go to the cafe to have a light snack and a pot of tea in a convivial atmosphere. I then like to browse in the library itself (including the DVD section and the biography section). There is nothing I dislike about the complex.	07/05/15 08:57	0.2	Submitted	letter

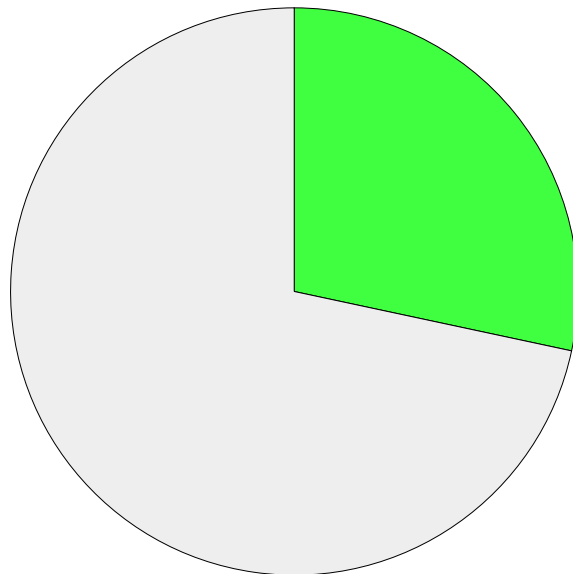
What do you like about the Thameside Complex?

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
127				I like the complex and it has moved with the times, it gives variety and caters for all. I am old school and would like the libraries to be quieter.	07/05/15 09:03	0.2	Submitted	letter
128				Everything is under one roof. Its in the centre of Grays.	07/05/15 09:15	0.2	Submitted	letter
131				There is free wifi	07/05/15 09:24	0.2	Submitted	letter
132				I dont have to use transport. And it is not inconvenient.	07/05/15 09:29	0.2	Submitted	letter
133				Library	07/05/15 09:34	0.2	Submitted	letter
134				The library - Good selection of books and other services. The theatre - Always good performances - especially the christmas panto	07/05/15 09:36	0.2	Submitted	letter
135				I love the library and its resources. I love that it has a cafe and museum	07/05/15 09:40	0.2	Submitted	letter
136				Like - Everything is in one place and its convenient for the town centre	07/05/15 09:46	0.2	Submitted	letter

what do you not like about the Thameside complex?

 Question responses: **38 (28.36%)**

What do you not like about the Thameside Complex?



	% Total	% Answer	Count
■ [Responses]	28.36%	100.00%	38
■ [No Response]	71.64%	--	96
Total	100.00%	100.00%	134

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
3				Parking prices in the Car Park in Cromwell Road + not enough parking spaces.	18/03/15 15:28	0.1	Submitted	web
4				Nothing.	18/03/15 15:54	0.1	Submitted	web

what do you not like about the Thameside complex?

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
5				I think the building could look nicer as it is abit run down.	18/03/15 16:00	0.1	Submitted	web
7				I think the building looks quite negeted and in need of soem TLC	18/03/15 16:10	0.1	Submitted	web
8				<ul style="list-style-type: none"> • Easy location • Excellent access for wheelchairs uses • Warm and friendly atmosphere • Good reception area 	18/03/15 17:14	0.1	Submitted	web
9				It needs updating to meet modern technological needs	18/03/15 18:18	0.1	Submitted	web
10				The theatre seating is very cramped and the museum is too dark and creepy	18/03/15 22:00	0.1	Submitted	web
11				The wi-fi should be better throughout, the DVD rental scheme should be more reasonable and fetching and they should use their subsidised money to put on some actual, professional theatre productions, not waste our money with amateur dramatics, strippers, psychics and tribute bands.	18/03/15 22:04	0.1	Submitted	web
16		Major Trevor Rawson		Ugly exterior	20/03/15 10:18	0.1	Submitted	web

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
17		Major Trevor Rawson		Ugly exterior	20/03/15 10:18	0.1	Submitted	web
18				It could do with getting more books in the adult section and a faster computer system.	20/03/15 11:40	0.1	Submitted	web
19				The lighting isn't the best in the library and colour scheme could be a bit more cheerful. Also it's either too hot or too cold in study rooms. They can't seem to get temperature right.	20/03/15 23:29	0.1	Submitted	web
20				The lighting isn't the best in the library and colour scheme could be a bit more cheerful. Also it's either too hot or too cold in study rooms. They can't seem to get temperature right.	20/03/15 23:31	0.1	Submitted	web
21				nothing to dislike	21/03/15 11:34	0.1	Submitted	web
22				Bit dark and dingy	21/03/15 12:48	0.1	Submitted	web
24				people looking miserable as they feel uncertain about their futures.	23/03/15 13:18	0.1	Submitted	web
25				N/A	30/03/15 17:41	0.1	Submitted	web
26				The fact that you are thinking of closing it.	31/03/15 19:11	0.1	Submitted	web

what do you not like about the Thameside complex?

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
31				All the rumours about closures.	01/04/15 09:03	0.2	Submitted	letter
41				Toilet not on all floors???	01/04/15 09:29	0.2	Submitted	letter
49				Early closing hours	01/04/15 09:45	0.2	Submitted	letter
51				Eating in library areas is allowed. Loud talking by people bot using the library for library purposes is allowed. The use of mobile ophones is endemic and totally tolerated to such an extent that it has become an all pervasice menace moit of the time.	01/04/15 09:50	0.2	Submitted	letter
52				Its use as after school club, youth club without adequate supervision, telephone chats in room	01/04/15 10:01	0.2	Submitted	letter
66				Longer opening hours for the cafe	01/04/15 10:40	0.2	Submitted	letter
75				Its got no parking	01/04/15 12:18	0.2	Submitted	letter
78				I dont like the self service printers as ofte they charge you for copies you do not need. The staff in the cafe are rude as they never say simple things such as please or thank you when serving.	01/04/15 12:31	0.2	Submitted	letter

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
81				Doesn't look very nice, needs lots of attention.	02/04/15 10:59	0.1	Submitted	web
82				The cafe, as it is rarely open and serves a fraction of people on a daily basis where opening it for a few more hours would kick in some more trade.	02/04/15 22:09	0.1	Submitted	web
83				building is old Not enough lift capacity during theatre performances	04/04/15 09:36	0.1	Submitted	web
84				Perhaps, these days, too many conversations - loss of quiet	07/04/15 10:13	0.3	Submitted	letter
100				The theatre design was compromised from the very start of its life in a number of ways - it's neither fish nor fowl as the expression goes. Is it a theatre or lecture room or cinema? It works as a cinema and a lecture theatre far better than it does a stage for live shows. There is little or no wing space, the floor to ceiling height on stage is so restricted as to make it impossible for many touring professional companies with scenery to visit. Being on the third floor makes scenery access almost impossible, There are no appropriate dressing/green rooms, no prompt corner, a poor lighting rig with severe limitations both on stage and FOH. None of these faults can be rectified	13/04/15 12:18	0.1	Submitted	web

what do you not like about the Thameside complex?

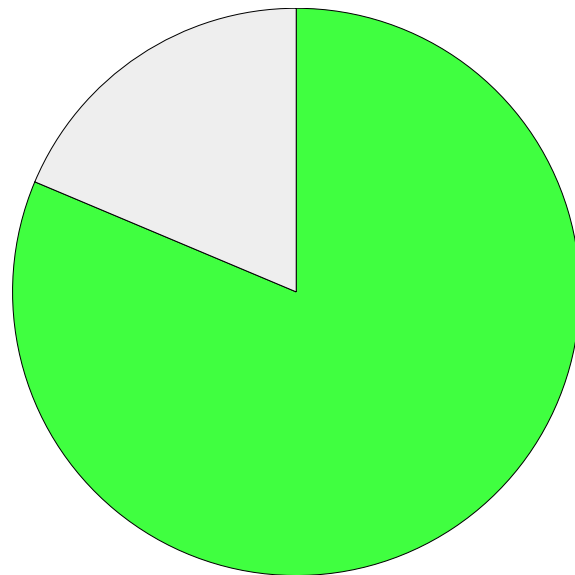
ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
				whilst the theatre is still in that space so other venues should be considered and options such as a partnership with a private sector company should be actively pursued				
107				Better all under one roof	15/04/15 15:44	0.2	Submitted	letter
120				The building is somewhat tired and either needs a big dose of care and attention or a rebuild!	16/04/15 15:27	0.1	Submitted	web
122				I don't think the entrance is as welcoming as it could be, a bit clinical.	28/04/15 07:55	0.1	Submitted	web
129				Entrance cafe is underused	07/05/15 09:20	0.2	Submitted	letter
131				However this does not always work, which is extremely inconvenient as I have to use the internet for my studies. Please fix this! Two routers maybe?	07/05/15 09:24	0.2	Submitted	letter
134				There's nothing not to dislike about it	07/05/15 09:36	0.2	Submitted	letter
136				Dislike - Nothing	07/05/15 09:46	0.2	Submitted	letter

If you use the services within the Thameside, would you still use these services if they were housed in separate venues or elsewhere in the Borough? For example, Thameside Theatre

If you use the services within the Thameside, would you still use these services if they were housed in separate venues or elsewhere in the Borough? For example, Thameside Theatre

Question responses: **109 (81.34%)**

If you use the services within the Thameside, would you still use these services if they were housed in separate venues or elsewhere in Thurrock? For example, Thameside Theatre



	% Total	% Answer	Count
■ [Responses]	81.34%	100.00%	109
■ [No Response]	18.66%	--	25
Total	100.00%	100.00%	134

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
3				As long as it is accessible for elderly and disabled visitors.	18/03/15 15:28	0.1	Submitted	web
4				Trans Vol is perfect where it is. It's easy to access for me especially as I	18/03/15 15:54	0.1	Submitted	web

If you use the services within the Thameside, would you still use these services if they were housed in separate venues or elsewhere in the Borough? For example, Thameside Theatre

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
				visit Grays a lot by bus and it's easy to pop in when I need to pay money.				
5				I would use them if they were still close to where they are at the moment in grays not if they were further away in surrounding areas.	18/03/15 16:00	0.1	Submitted	web
6				Yes	18/03/15 16:04	0.1	Submitted	web
7				Yes	18/03/15 16:10	0.1	Submitted	web
8				Not if they were located in different places	18/03/15 17:14	0.1	Submitted	web
9				No, on pure support for the people that work in the building who will lose their jobs in a downsizing operation	18/03/15 18:18	0.1	Submitted	web
10				Depending where the relocation was and how accessible it is.	18/03/15 22:00	0.1	Submitted	web
11				I wouldn't use the theatre if it were to relocate - the quality of the shows is awful. I would use the library because I need to, like to and because it's my democratic right to, but would hope that should it relocate, it won't be downsized or compromised - remember only the most wretched councils screw over its library service.	18/03/15 22:04	0.1	Submitted	web

If you use the services within the Thameside, would you still use these services if they were housed in separate venues or elsewhere in the Borough? For example, Thameside Theatre

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
				The museum does nothing for me - it's become a hangout for school kids!				
13				It all depends on where they were moved to. If they were in central Grays maybe we could but anywhere else, we would not be able to get there if there was not a regular bus service.	19/03/15 11:09	0.1	Submitted	web
14				probably not	19/03/15 16:17	0.2	Submitted	web
16		Major Trevor Rawson		yes	20/03/15 10:18	0.1	Submitted	web
17		Major Trevor Rawson		yes	20/03/15 10:18	0.1	Submitted	web
18				It would depend on where the alternative was situated.	20/03/15 11:40	0.1	Submitted	web
19				Only if the services improved with more money going in to improve them.Can't the library and theatre go in the state cinema building if you can't keep the thameside or if you're scrapping the walk in medical centre (another good service) can't the library go in there? As the library needs a big area.I struggle to find a spot to study some days as lots need the space for quiet study time.	20/03/15 23:29	0.1	Submitted	web

If you use the services within the Thameside, would you still use these services if they were housed in separate venues or elsewhere in the Borough? For example, Thameside Theatre

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
20				Only if the services improved with more money going in to improve them.Can't the library and theatre go in the state cinema building if you can't keep the thameside or if you're scrapping the walk in medical centre (another good service) can't the library go in there? As the library needs a big area.I struggle to find a spot to study some days as lots need the space for quiet study time.	20/03/15 23:31	0.1	Submitted	web
21				It would depend where they were rehoused	21/03/15 11:34	0.1	Submitted	web
22				Depends on what the new Theatre would look like. It needs a refurbishment whether it goes or stays as the seats look worn, they are not very big and the spacing between seats/rows/leg room is very small and uncomfortable. And also depends if it is on a convenient bus route, or has better parking facilities.	21/03/15 12:48	0.1	Submitted	web
23				no	21/03/15 18:01	0.1	Submitted	web
24				Not really as they would not be accessible by car as there is no parking or very little elsewhere in Grays.	23/03/15 13:18	0.1	Submitted	web

If you use the services within the Thameside, would you still use these services if they were housed in separate venues or elsewhere in the Borough? For example, Thameside Theatre

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
25				Depends where it was and if there was parking.	30/03/15 17:41	0.1	Submitted	web
26				No because where it is now it is convenient to get to and there are local restaurants and pubs to go to for a meal before or after a show.	31/03/15 19:11	0.1	Submitted	web
27				No.	31/03/15 19:20	0.1	Submitted	web
29				Yes, although I like the feel of the library complex	01/04/15 08:14	0.2	Submitted	letter
34				Yes	01/04/15 09:14	0.2	Submitted	letter
35				I would still use the services but I question if they could be as well provided as currently within the Thameside building	01/04/15 09:16	0.2	Submitted	letter
36				Yes	01/04/15 09:18	0.2	Submitted	letter
38				Yes but I prefer it here	01/04/15 09:22	0.2	Submitted	letter
39				Would not be happy to use services in separate venues as this is easy to access and very convenient to me as a pensioner	01/04/15 09:25	0.2	Submitted	letter

If you use the services within the Thameside, would you still use these services if they were housed in separate venues or elsewhere in the Borough? For example, Thameside Theatre

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
40				I would prefer it to be all together as a communal building	01/04/15 09:27	0.2	Submitted	letter
41				I'll prefer to have it at it's current venue	01/04/15 09:29	0.2	Submitted	letter
42				Depends where they are	01/04/15 09:33	0.2	Submitted	letter
44				Yes, if still withing walking distance	01/04/15 09:37	0.2	Submitted	letter
45				Yes Thameside Theatre	01/04/15 09:39	0.2	Submitted	letter
47				Yes	01/04/15 09:42	0.2	Submitted	letter
49				Yes	01/04/15 09:45	0.2	Submitted	letter
50				Not sure depends where it is	01/04/15 09:47	0.3	Submitted	letter
51				No. Why put the library in the cramped Thameside threatre. It is not a particularly large library as it is.	01/04/15 09:50	0.2	Submitted	letter
52				Doubtful	01/04/15 10:01	0.2	Submitted	letter
54				No	01/04/15 10:12	0.2	Submitted	letter

If you use the services within the Thameside, would you still use these services if they were housed in separate venues or elsewhere in the Borough? For example, Thameside Theatre

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
55				May be not if it was a long walk or off the bus route	01/04/15 10:15	0.2	Submitted	letter
56				Please dont move it	01/04/15 10:17	0.2	Submitted	letter
57				Not really, it would loose the atmosphere of a library	01/04/15 10:19	0.2	Submitted	letter
58				No	01/04/15 10:21	0.2	Submitted	letter
59				It would depend how far away it was	01/04/15 10:23	0.2	Submitted	letter
60				Depends how far away they are	01/04/15 10:24	0.2	Submitted	letter
61				Not necessarily. Its convenient all together	01/04/15 10:26	0.2	Submitted	letter
62				No way dont try to mend something that is not broken	01/04/15 10:29	0.2	Submitted	letter
63				No	01/04/15 10:33	0.2	Submitted	letter
64				Satisfied with existing venue - like all under one roof. May not use if elsewhere - depending on convenience	01/04/15 10:37	0.2	Submitted	letter
65				No	01/04/15 10:39	0.2	Submitted	letter

If you use the services within the Thameside, would you still use these services if they were housed in separate venues or elsewhere in the Borough? For example, Thameside Theatre

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
66				No I like the fact that all the services I use are under one roof and I can get a hot drink/sandwich	01/04/15 10:40	0.2	Submitted	letter
70				Probably not as often. It would be a tragedy for the town to lose the Thameside complex	01/04/15 10:49	0.2	Submitted	letter
71				Yes	01/04/15 11:59	0.2	Submitted	letter
72				I live in Upminster and still use them	01/04/15 12:02	0.2	Submitted	letter
73				Yes	01/04/15 12:04	0.2	Submitted	letter
74				Yes	01/04/15 12:12	0.2	Submitted	letter
75				Yes may be	01/04/15 12:18	0.2	Submitted	letter
76				I use it lots	01/04/15 12:27	0.2	Submitted	letter
78				I do not use Thameside Theatre because no seating is provided for bigger people who can't fit in a standard size chair	01/04/15 12:31	0.2	Submitted	letter

If you use the services within the Thameside, would you still use these services if they were housed in separate venues or elsewhere in the Borough? For example, Thameside Theatre

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
79				I would only use the services I frequent if they were still central Grays eg. walking distance from my home	01/04/15 12:37	0.2	Submitted	letter
80				I would use the services, library and theatre - here or elsewhere.	01/04/15 12:42	0.2	Submitted	letter
81				Possibly but depends how easy it is to get too and whether there is easy parking for the Theatre. Parking and walking to the theatre would definitely put me and my family off from buying tickets.	02/04/15 10:59	0.1	Submitted	web
82				I would, but I would miss the convenience. The Thameside building was designed as a library building right from the start. There is no other suitable space within the town or even the borough that would deliver a similar sized library at a cost effective way. The only answer should the complex be closed would mean to move the library but this would mean less space so less room for books and a horrible downer on the library service.	02/04/15 22:09	0.1	Submitted	web
83				depends where the services were located	04/04/15 09:36	0.1	Submitted	web
84				No	07/04/15 10:13	0.3	Submitted	letter

If you use the services within the Thameside, would you still use these services if they were housed in separate venues or elsewhere in the Borough? For example, Thameside Theatre

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
85				Perhaps not	07/04/15 10:16	0.2	Submitted	letter
87				Yes	07/04/15 10:19	0.2	Submitted	letter
90				I expect I would	07/04/15 10:23	0.2	Submitted	letter
91				Would use library if still in Grays Not sure about theatre if moved to Purfleet	07/04/15 10:26	0.2	Submitted	letter
92				Yes	07/04/15 10:27	0.2	Submitted	letter
93				Yes - depends on location though	07/04/15 10:32	0.2	Submitted	letter
94				Yes	07/04/15 10:34	0.2	Submitted	letter
95				depends how accessible they are, both to the town and inside the building	07/04/15 10:35	0.2	Submitted	letter
96				Only if the facilities were in walking distance of my home would I use as often	07/04/15 10:38	0.2	Submitted	letter
97				No	07/04/15 10:41	0.2	Submitted	letter
98				Yes. What about state cinema?	09/04/15 12:57	0.2	Submitted	letter

If you use the services within the Thameside, would you still use these services if they were housed in separate venues or elsewhere in the Borough? For example, Thameside Theatre

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
99				If the services were split up i would find it difficult to get to each venue on a regular basis and i feel the Thameside complex is the best way to have library, museum, theatre etc so that people can use these various facilities at the same time and without having to walk or drive to many locations. I feel this is especially beneficial for the elderly or disabled so that they don't have to waste more time or money trying to reach each new location	09/04/15 14:32	0.1	Submitted	web
100				Yes - more so if it was a modern facility and was solely for theatrical use	13/04/15 12:18	0.1	Submitted	web
101				yes stay	13/04/15 16:49	0.1	Submitted	web
102				Yes but the location of Thameside Complex is not convenient for the town centre and high street	15/04/15 15:25	0.2	Submitted	letter
103				Where else could all the books be housed? The library should stay where it is in the centre of the town the same goes for the theatre.	15/04/15 15:30	0.2	Submitted	letter
104				It depends on where these services were located	15/04/15 15:32	0.2	Submitted	letter

If you use the services within the Thameside, would you still use these services if they were housed in separate venues or elsewhere in the Borough? For example, Thameside Theatre

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
105				Yes probably	15/04/15 15:35	0.2	Submitted	letter
106				It depends where they were in the borough. As Grays is the central twon in Thurrock it would seem absurd to have the theatre elsewhere	15/04/15 15:36	0.2	Submitted	letter
109				Theatre seats need improving. New ceiling paper for maintenance on ground floor	15/04/15 15:49	0.2	Submitted	letter
110				Depends where they would be situated	16/04/15 07:35	0.2	Submitted	letter
111				Ideal where situated at present	16/04/15 07:37	0.2	Submitted	letter
112				Why move its great as it is	16/04/15 07:40	0.2	Submitted	letter
113				Only if easy to get to	16/04/15 07:41	0.2	Submitted	letter
114				No	16/04/15 07:43	0.2	Submitted	letter
115				Why break up a completely good seervice that satisfies the whole of the community	16/04/15 07:45	0.2	Submitted	letter
116				No we use all these services as they are under one roof	16/04/15 07:47	0.2	Submitted	letter

If you use the services within the Thameside, would you still use these services if they were housed in separate venues or elsewhere in the Borough? For example, Thameside Theatre

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
118				No I live to far to go so it is hard even to go daily. I live in Purfleet	16/04/15 07:51	0.2	Submitted	letter
119				No because I live to far to go one way and after another because I live in Purfleet	16/04/15 07:53	0.2	Submitted	letter
120				Probably not	16/04/15 15:27	0.1	Submitted	web
121				Better to have all togther.	23/04/15 20:35	0.1	Submitted	web
122				Maybe, depending on location, and I like the Theatre as it isn't too big.	28/04/15 07:55	0.1	Submitted	web
123				Maybe its a disgrace that it should be separated after all these years!!	07/05/15 08:43	0.2	Submitted	letter
124				Maybe, more convenient together	07/05/15 08:51	0.2	Submitted	letter
126				I would be less likely to, as the Thameside Complex is perfectly fit for purpose. The local council needs to support the Thameside Theatre as its Jewel in the Crown, rather than dumb down. You only have to look across the river at Dartford to see what can be achieved.	07/05/15 08:57	0.2	Submitted	letter
127				It would take getting used to, eventually. I expect I would, but many	07/05/15 09:03	0.2	Submitted	letter

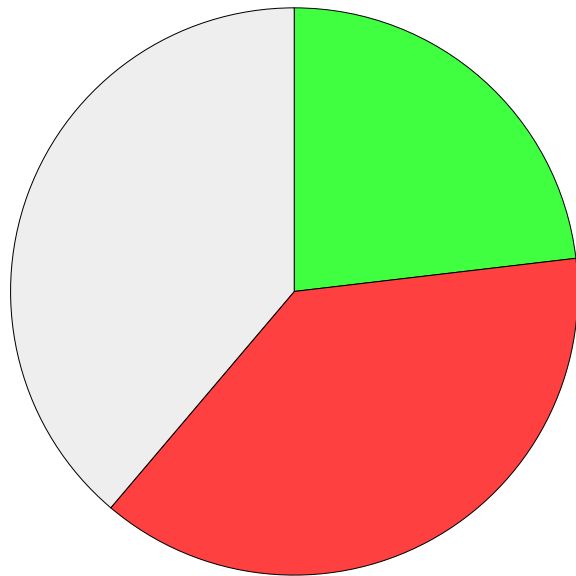
If you use the services within the Thameside, would you still use these services if they were housed in separate venues or elsewhere in the Borough? For example, Thameside Theatre

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
				may not use it as regularly and then stop				
128				Yes	07/05/15 09:15	0.2	Submitted	letter
129				Less likely to use if moved outside Grays	07/05/15 09:20	0.2	Submitted	letter
130				Probably	07/05/15 09:22	0.2	Submitted	letter
131				I'd use the library as long as I could get there on foot/by bike	07/05/15 09:24	0.2	Submitted	letter
133				No	07/05/15 09:34	0.2	Submitted	letter
134				This would depend where they would be located if local - yes - if further field - no	07/05/15 09:36	0.2	Submitted	letter
136				Probably not - what is the point in putting these facilities in separate venues;especially if the library is moved to the civic offices (as suggested)	07/05/15 09:46	0.2	Submitted	letter

Do you think Thurrock Council could provide these services better?

Question responses: **82 (61.19%)**

Do you think Thurrock Council could provide these services better?



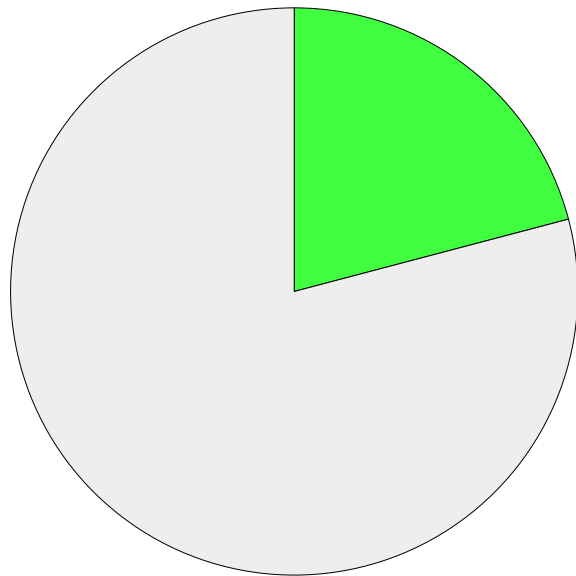
	% Total	% Answer	Count
■ Yes	23.13%	37.80%	31
■ No	38.06%	62.20%	51
■ [No Response]	38.81%	--	52
Total	100.00%	100.00%	134

If so, how?

If so, how?

Question responses: **28 (20.90%)**

If so, how?



	% Total	% Answer	Count
■ [Responses]	20.90%	100.00%	28
■ [No Response]	79.10%	--	106
Total	100.00%	100.00%	134

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
4				Keep Thameside Theatre how it is. There's no need to change it.. it's easy for all sorts of people and central/local for everybody in Grays.	18/03/15 15:54	0.1	Submitted	web
5				I think some things seem run down or not like they are trying to encourage	18/03/15 16:00	0.1	Submitted	web

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
				people to use the facilities so there could be more promotion or activities in the library or theatre.				
9				Put more money into the services and staff.	18/03/15 18:18	0.1	Submitted	web
10				Bringing the building up to date	18/03/15 22:00	0.1	Submitted	web
11				Like Redcar, give the theatre an artistic director, a rep company, actor/crew apprenticeships and a presence in the fringe theatre scene. The library could be the makerspace of the borough - fuelling a new generation of skilled people with burning ambition and cultural aspiration! That building is a goldmine - why tout about that opera place in Purfleet, when you've been sitting on a fortune for years, in the heart of Grays. You call yourselves innovators of people, and value the artistic scene so much, and yet the Thameside complex, whether you like it or not, is the face of art in Thurrock, and has been since you opened it back in the 60s. Well - be innovative, then.	18/03/15 22:04	0.1	Submitted	web
13				They could make sure that the Thameside Theatre is never closed, as I believe has been suggested. We	19/03/15 11:09	0.1	Submitted	web

If so, how?

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
				Would find it very difficult to get anywhere else in Thurrock, if there was not a regular bus service. We also use the train and Grays Station is very central. Not everywhere is accessible by train.				
19				Yes by stop keep cutting front line paid staff, who provide services for us public. We need staff around to help book show tickets too. There should be staff visible in all departments to help provide support when needed especially with the new college opened up in town .Why are there more and more services being cut when we need them in this deprived area? There's lots of houses going up in area, so we can't afford to cut services when more and more people are moving in.	20/03/15 23:29	0.1	Submitted	web
41				I believe so, friendly helpful staff in a very warm and loving environment	01/04/15 09:29	0.2	Submitted	letter
50				More for pre school	01/04/15 09:47	0.3	Submitted	letter
51				Thurrock Council should clamp down on eating in library. It should stop. Its noisy use by people not using library facilities (such people have all Grays to talk in including the two arcade and	01/04/15 09:50	0.2	Submitted	letter

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
				morrison's cafe areas etc). Mobile phone use should be totally banned. They destroy the library				
66				The division of funds needs to be calculated so less is spent on expensive managers and more on services as we need libraries	01/04/15 10:40	0.2	Submitted	letter
71				Provide additional services to match people's requirements such as short courses for building new careers etc	01/04/15 11:59	0.2	Submitted	letter
75				Provide better parking also	01/04/15 12:18	0.2	Submitted	letter
78				Because in regards to overweight and disabled people the only way you can access some of the services is to sit in a wheelchair.	01/04/15 12:31	0.2	Submitted	letter
80				The library service is very good and I hope it continues. If you were to re-locate the library it is possible the complex would die...	01/04/15 12:42	0.2	Submitted	letter
83				More variety of books	04/04/15 09:36	0.1	Submitted	web
86				More library resources for studying	07/04/15 10:17	0.2	Submitted	letter

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
98				Keep services as they are !	09/04/15 12:57	0.2	Submitted	letter
100				As stated above, a stand alone theatre option needs to be provided	13/04/15 12:18	0.1	Submitted	web
111				More money spent on library especially range of audio books or agree with Essex libraries to rotate audio book collection	16/04/15 07:37	0.2	Submitted	letter
112				The service is great as it is	16/04/15 07:40	0.2	Submitted	letter
113				Use the building - rent out (at reasonable cost) to outside community and other organisations	16/04/15 07:41	0.2	Submitted	letter
114				Satisfied as they are	16/04/15 07:43	0.2	Submitted	letter
120				Investment in making the building more attractive.	16/04/15 15:27	0.1	Submitted	web
123				Dont shut it down or move it. Disgraceful!!!	07/05/15 08:43	0.2	Submitted	letter
126				The services you have in place are fine. Grays has already lost the rec (Grays athletics football ground) all in the name of building more flats and houses, which is what I suspect is at the heat of this matter. Maybe the	07/05/15 08:57	0.2	Submitted	letter

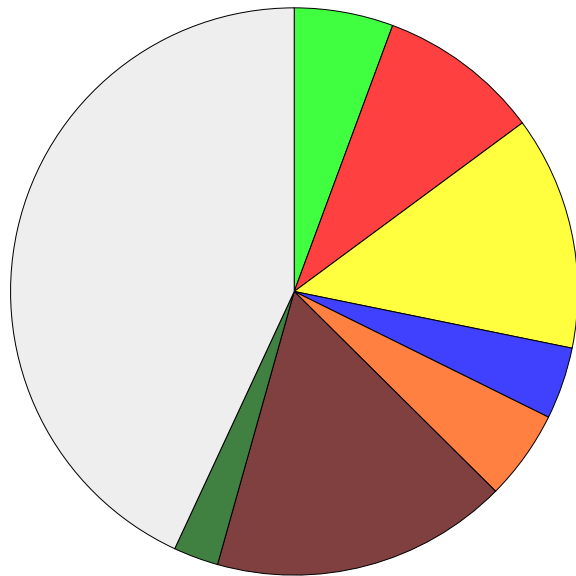
ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
				council could sell off their fancy offices and work out of somewhere more modest!!!!				
127				Yes but it all costs money to provide new services - so just keep up with new technology and encourage children coming into the library	07/05/15 09:03	0.2	Submitted	letter
132				Yes, respect the staff more and the management more power	07/05/15 09:29	0.2	Submitted	letter









In relation to theatre provision within Thurrock, have you visited any other theatres near Thurrock in the last year?

In relation to theatre provision within Thurrock, have you visited any other theatres near Thurrock in the last year?

Question responses: **50 (37.31%)**

In relation to theatre provision within Thurrock, have you visited any other theatres near Thurrock in the last year?

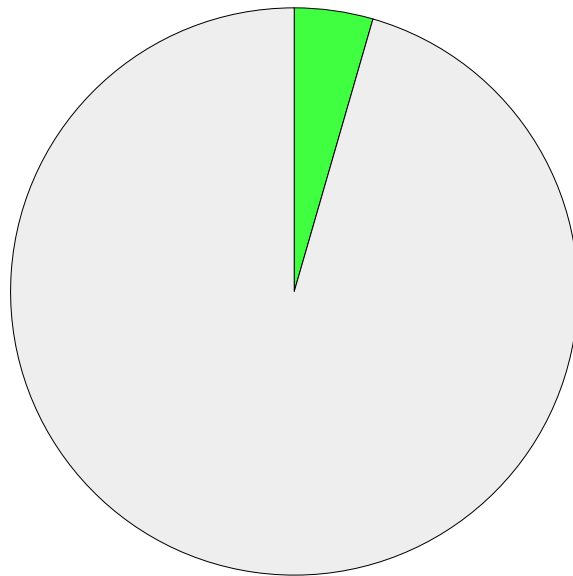


	% Total	% Answer	Frequency	Count
 Orchard Theatre, Dartford	5.64%	9.91%	8.21%	11
 The Palace Theatre, Westcliff-on-Sea	9.23%	16.22%	13.43%	18
 The Cliffs Pavalion, Southend	13.33%	23.42%	19.40%	26
 Towngate Theatre, Basildon	4.10%	7.21%	5.97%	8
 The Queen's Theatre, Hornchurch	5.13%	9.01%	7.46%	10
 London theatres	16.92%	29.73%	24.63%	33
 Other	2.56%	4.50%	3.73%	5
 [No Response]	43.08%	--	62.69%	84
Total	100.00%	100.00%	0%	195

If other, please specify

 Question responses: **6 (4.48%)**

If other, please specify



	% Total	% Answer	Count
■ [Responses]	4.48%	100.00%	6
■ [No Response]	95.52%	--	128
Total	100.00%	100.00%	134

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
16		Major Trevor Rawson		Buxton Opera House	20/03/15 10:18	0.1	Submitted	web
17		Major Trevor Rawson		Buxton Opera House	20/03/15 10:18	0.1	Submitted	web

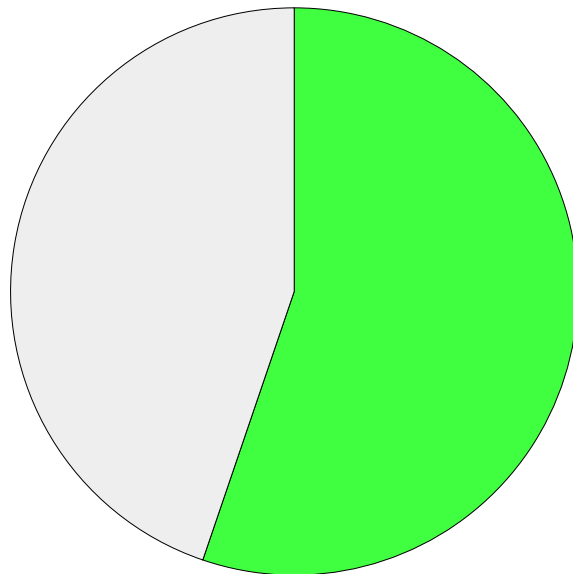
If other, please specify

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
49				Sadlers Well	01/04/15 09:45	0.2	Submitted	letter
81				Brookside Theatre, Romford	02/04/15 10:59	0.1	Submitted	web
133				Chelmsford	07/05/15 09:34	0.2	Submitted	letter
135				No, I am new to the area still exploring	07/05/15 09:40	0.2	Submitted	letter

Any other comments?

 Question responses: **74 (55.22%)**

Do you wish to make any other comments concerning the Thameside Complex?



	% Total	% Answer	Count
■ [Responses]	55.22%	100.00%	74
■ [No Response]	44.78%	--	60
Total	100.00%	100.00%	134

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
3				I think the Thameside Building should stay with all the facilities. I would not visit if the facilities were moved i.e. to the Council Offices, as I find it hard to push my spouse in a wheelchair over the Rail Crossing and Bridge to Council Offices.	18/03/15 15:28	0.1	Submitted	web

Any other comments?

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
5				I think the facilities are well used in the building but the building it self could use some work.	18/03/15 16:00	0.1	Submitted	web
7				I think the Thameside is worth saving and spending some money on to improve the facilities provided.	18/03/15 16:10	0.1	Submitted	web
8				As above	18/03/15 17:14	0.1	Submitted	web
10				i	18/03/15 22:00	0.1	Submitted	web
11				Make the car park cheaper - you're scaring away the punters! Maybe that's the plan? I suspect you want to turn it into flats, or a McDonalds or something, but I've had to sit in that library every week, and I promise you it's a busy place, and the staff look stressed for it! It has quiet moments, but then so does the Civic Offices - you wouldn't close that down! Thurrock has a great library, a publicly-funded theatre, all in one building (its own Barbican!) - can you not see the potential in that? If you don't, maybe you should knock it all down, it would kinder.	18/03/15 22:04	0.1	Submitted	web
13				I think I have covered everything above.	19/03/15 11:09	0.1	Submitted	web

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
19				If you are not going to put money into the thameside, then we want a bigger better building for our library, theatre and not forgetting museum.Why do we have to keep settling for less all the time?The area needs money put into it, not taken away.	20/03/15 23:29	0.1	Submitted	web
20				If you are not going to put money into the thameside, then we want a bigger better building for our library, theatre and not forgetting museum.Why do we have to keep settling for less all the time?The area needs money put into it, not taken away.	20/03/15 23:31	0.1	Submitted	web
21				it would be a crying shame to change the facilities, it is a very nice space.	21/03/15 11:34	0.1	Submitted	web
23				If we were to loose another amenity in the borough it would be disastrous for the community	21/03/15 18:01	0.1	Submitted	web
24				I love it here - it's like home and the building is known by everyone as they pass by either by car or on foot.	23/03/15 13:18	0.1	Submitted	web
25				Think it is in a good central position and parking is very important.	30/03/15 17:41	0.1	Submitted	web
26				I do not see any other building suitable for a Theatre in Grays. The Thameside Theatre has hosted productions by	31/03/15 19:11	0.1	Submitted	web

Any other comments?

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
				Thurrock Court Players and these are very popular. If you are thinking of moving the Theatre this would be too far away and more expensive to go to.				
29				Since I retired, I recognise the services the library offers and I think they are going a splendid job.	01/04/15 08:14	0.2	Submitted	letter
31				Charge users a small yearly fee ie. 50p would raise money. Get the council to make up there minds instead of squabbling.	01/04/15 09:03	0.2	Submitted	letter
34				A valuable asset to the community	01/04/15 09:14	0.2	Submitted	letter
37				We need this theatre to stay!!!	01/04/15 09:20	0.2	Submitted	letter
38				I like the library to be in this building. The library here is useful and convenient	01/04/15 09:22	0.2	Submitted	letter
39				In a civilised social libraries and local theatres should be there for all to use	01/04/15 09:25	0.2	Submitted	letter
40				Keep the library as it is!	01/04/15 09:27	0.2	Submitted	letter
41				It is always a beautifully interesting to visit this building	01/04/15 09:29	0.2	Submitted	letter

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
42				Would not like to see this library closed or moved	01/04/15 09:33	0.2	Submitted	letter
51				Please do not close or restrict central Thameside library. Dagenham & Havering and Barking & Dagenham have all recently opened new or totally refurbished libraries. May I add that Grays Thameside library is not the best I have ever encountered over 70 years of life and in any place in England, Scotland or Wales???	01/04/15 09:50	0.2	Submitted	letter
52				If it isn't broken don't fix it. Other libraries in adjacent boroughs are expanding their services (London Boroughs) while Thurrock contracts	01/04/15 10:01	0.2	Submitted	letter
53				Toilets could be kept cleaner (gents)	01/04/15 10:03	0.2	Submitted	letter
54				They are fine as they are. No need to have any change	01/04/15 10:12	0.2	Submitted	letter
55				I think it is ok at the present time	01/04/15 10:15	0.2	Submitted	letter
56				It's ok for now. Computer system and access if very useful	01/04/15 10:17	0.2	Submitted	letter
57				Because the library is a great place already. Great library/good services and staff	01/04/15 10:19	0.2	Submitted	letter

Any other comments?

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62				Please leave well alone	01/04/15 10:29	0.2	Submitted	letter
66				Think more about what the public want in relation to services and less about cutting these services to keep less necessary services running	01/04/15 10:40	0.2	Submitted	letter
67				This building is a necessary iconic building within Grays	01/04/15 10:43	0.2	Submitted	letter
68				As they exist - the facilities are excellent	01/04/15 10:45	0.2	Submitted	letter
72				Enough said	01/04/15 12:02	0.2	Submitted	letter
73				This facility must remain available to Thurrock residents	01/04/15 12:04	0.2	Submitted	letter
75				Thank you for the services I really appreciate it.	01/04/15 12:18	0.2	Submitted	letter
76				Its good as it is	01/04/15 12:27	0.2	Submitted	letter
79				I would request that the panel would seriously consider keeping the Thameside complex in same situ and with same services intact as at present. I use the library facilities, cafe, book club and read aloud apart from lending library regularly including	01/04/15 12:37	0.2	Submitted	letter

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
				these as an important part of my social life.				
80				<p>The Thameside complex is a useful meeting and social point of contact for many. Overall the spaces - the floors seem to be under used. A difficult decision - keep open or close? Re-vamp or demolish? Rent as offices or convert to flats? Build homes that fit in with the terraced homes - sensitively? A difficult decision in times of huge cuts. Good Luck !!!</p>	01/04/15 12:42	0.2	Submitted	letter
82				<p>The Thameside Complex dates back many years to when money from the Carnegie Foundation was used to fund the building of a library in Grays. It is sad that in 2015, the decision to close such a viral building to this town and it's people is one you are considering making. Many people value the services that the Complex provides. Community groups like Trans-Vol would be homeless without it. And it isn't just me that shares these concerns, I visited the library today and overheard staff talking about their worries. If the Thameside closed, they'd lose jobs, they'd lose space, they'd lose their purpose. Libraries aren't for profit. The building on the whole is not for profit. The Council is</p>	02/04/15 22:09	0.1	Submitted	web

Any other comments?

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				well within it's rights to review spending patterns. But libraries are valued by far too many people, and so is the Thameside. It is not fair to close a building that is valued by so many.				
84				If the library were ever closed down (god forbid!) - after these 50 years in Grays I would leave and return to the civilised north.	07/04/15 10:13	0.3	Submitted	letter
85				In one place is logical and viable I do not believe any libraries should close within the area	07/04/15 10:16	0.2	Submitted	letter
89				Excellent service always	07/04/15 10:22	0.2	Submitted	letter
90				I am satisfied with the service as it is My concern is it would be a shame to lose the Thameside Complex. My main reason for coming into the town.	07/04/15 10:23	0.2	Submitted	letter
92				This is central and useful - Dont try to fix what isnt broken.	07/04/15 10:27	0.2	Submitted	letter
96				I am happy with Thameside Complex. If the Council is concentering moves, what would these be?	07/04/15 10:38	0.2	Submitted	letter
97				Moving the library will be another big mistake Thurrock Council has made.	07/04/15 10:41	0.2	Submitted	letter

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
98				Grays appears to have de-generated to an area of take aways, estate agenda and pound shops - please keep at least one area for self improvement of a cultural value.	09/04/15 12:57	0.2	Submitted	letter
99				I feel it would be a bad day for Grays if the Thameside were to close and the services it provides were to be moved. I hope they decide to keep things as they are.	09/04/15 14:32	0.1	Submitted	web
100				I do not think of this building as iconic or beautiful. I have used the theatre as a performer, director and audience member and always found it lacking except possibly in one way - it's been about the right seating capacity for the kind of show that can play there. I do believe that better provision is needed and that providing nothing new and/or closing this complex is not a viable option.	13/04/15 12:18	0.1	Submitted	web
101				none	13/04/15 16:49	0.1	Submitted	web
102				No, services are already convenient in terms of opening times and location. Staff are also great and provide a fantastic service Thameside Complex is a valuable facility. The library in particular is well used and encourages	15/04/15 15:25	0.2	Submitted	letter

Any other comments?

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
				reading and studying for children and young people.				
104				These services are very good as they are	15/04/15 15:32	0.2	Submitted	letter
106				The services are fine, they just need to be sustained. I believe that Thurrock Council are letting Grays decline in many ways. It makes no sense to put the new campus in Grays , attempts to give it university status and move the best library and theatre out. As above, it makes no sense to move the college campus to Grays, upgrade its status, then move the main library and theatre out. We are also told these will be improvements to the railway station etc. Where is the sense in coordinating services.	15/04/15 15:36	0.2	Submitted	letter
108				We need this library so dont shut it. I would be more than happy to donate two pounds to use the library	15/04/15 15:47	0.2	Submitted	letter
109				No other comments	15/04/15 15:49	0.2	Submitted	letter
111				The ELAN system is excellent (personal experience of a similar but inferior system is another county) and should be maintained at present	16/04/15 07:37	0.2	Submitted	letter

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
				standard. Excellent staff in Grays library, always obliging.				
112				Keep it as it is	16/04/15 07:40	0.2	Submitted	letter
113				Keep it alive!	16/04/15 07:41	0.2	Submitted	letter
114				I think its disgraceful to contemplate closing this library	16/04/15 07:43	0.2	Submitted	letter
115				Do the council want to turn the library into a block of flats?	16/04/15 07:45	0.2	Submitted	letter
118				I wished there was more children activities	16/04/15 07:51	0.2	Submitted	letter
119				No, because it is already perfect in its way now. I wish there was more children or teen activities.	16/04/15 07:53	0.2	Submitted	letter
120				The library is a bit dark, maybe all that grey? They staff are great though! The theatre has some great shows but is a bit cramped! The museum is so dark I really wouldn't go in there on my own.	16/04/15 15:27	0.1	Submitted	web
122				I think it would be a shame to lose another complex in Grays that has been used for many years and people have come to love. Everything seems to be broken up and outsourced and	28/04/15 07:55	0.1	Submitted	web

Any other comments?

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
				I don't think the services would be used as often. I think that the Thameside should be made more use of not abandoned.				
123				I think its an abomination to even consider changing this, the staff and services they provide are fabulous.	07/05/15 08:43	0.2	Submitted	letter
126				If money is an issue why not raise council tax instead of freezing it. Grays is slowly or should I say quickly becoming a cultural desert. The Thameside Complex should become a listed building in order to protect ir for future generations.	07/05/15 08:57	0.2	Submitted	letter
128				We have enjoyed using the library, museum and theatre as a family, over the years. I think it is an excellent service.	07/05/15 09:15	0.2	Submitted	letter
131				Please could the library be open later on Sat - until 7pm may? Many of my friends feel the same - its a quiet place for us to study as at home we have nowhere quiet to concentrate - it would make a massive difference to those revising for A Levels/GCSEs.	07/05/15 09:24	0.2	Submitted	letter
132				Yes, pay the employee more because they are qualified staff and they treat the public with respect.	07/05/15 09:29	0.2	Submitted	letter

ID	Consultation Point	Consultee	Agent	Answer	Date	Version	Status	Type
134				I feel the Thameside Complex should stay exactly where it is	07/05/15 09:36	0.2	Submitted	letter
135				Thameside is a beautiful building and provides excellent resources. Let it stay!	07/05/15 09:40	0.2	Submitted	letter
136				If there is going to be a chane in the facilities why dont the powers that be think about working with Wetherspoons to develop the old state buuilding and putting everything in there?? It would be very central	07/05/15 09:46	0.2	Submitted	letter